![GoDEX logo]

USER MANUAL

ZX400/ZX400i

Version : Rev.D
Issue Date : 2019.10.15
P/N : 920-016411-00

CONTENTS

  APPENDIX

ZX400/ZX400i

FCC COMPLIANCE STATEMENT
FOR AMERICAN USERS

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 **Subpart B** of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 **Subpart B** of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

TO WHICH THIS DECLARATION RELATES
IS IN CONFORMITY WITH THE FOLLOWING STANDARDS

FCC CFR Title 47 Part 15 Subpart B:2015 Class B,CISPR 22:2008   ANSI C63.4: 2014   ICES-003 Issue 6:2016, Class B

IEC 60950-1:2005(Second Edition)+Am1:2009+Am2:2013

UL 60950-1 & CAN/CSA C22.2 No. 60950-1-07, (Information Technology Equipment - Safety - Part 1: General Requirements

EN60950-1:2006+A11:2009+A1:2010+A12:2011+A2:2013

EN55022:2010+AC:2011 Class B	EN55024:2010+A1:2015
EN55032:2012+AC:2013	IEC61000-4-2 Ed. 2.0:2008
EN61000-3-2:2014	IEC61000-4-3 Ed. 3.2:2010
EN61000-3-3:2013	IEC61000-4-4 Ed. 3.0:2012
AS/NZS CISPR 22:2009+A1:2010	IEC61000-4-5 Ed. 3.0:2014
	IEC61000-4-6 Ed. 4.0:2013
	IEC61000-4-8 Ed. 2.0:2009
	IEC61000-4-11 Ed. 2.0:2004

SAFETY INSTRUCTIONS

Please read the following instructions carefully.

- **Keep the equipment away from humidity.**
- **Before you connect the equipment to the power outlet, please check the voltage of the power source.**
- **Make sure the printer is off before plugging the power connector into the power jack.**
- **It is recommended that you connect the printer to a surge protector to prevent possible transient overvoltage damage.**
- **Be careful not to get liquid on the equipment to avoid electrical shock.**
- **For safety and warranty reasons, ONLY qualified service personnel should open the equipment.**
- **Do not repair or adjust energized equipment under any circumstances.**

CAUTION

- **Danger of explosion if battery is incorrectly replaced. Replace only with the equivalent type recommended by the manufacturer.**
- **Dispose of used batteries according to the manufacturer's instructions.**
- **Only use with designated power supply adapter model.**
- **Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.**
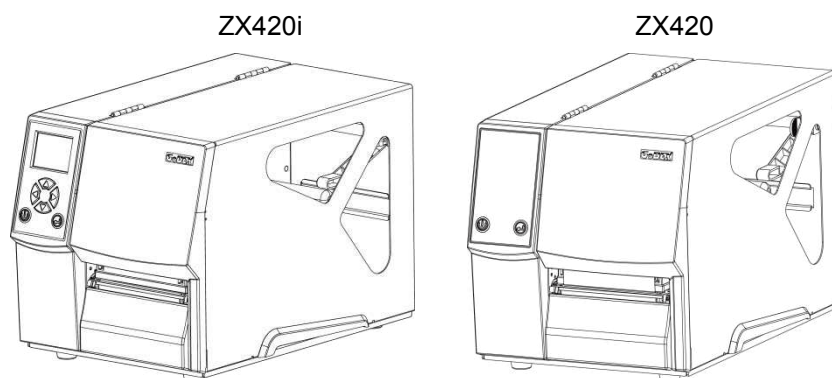
Specifications are subject to change without notice
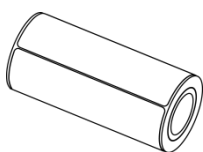
1. Barcode Printer

1-1 Box Content

Please check that all of the following items are included with your printer.
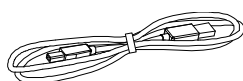
(Package content and Logo style may vary per region。)

- Barcode Printer

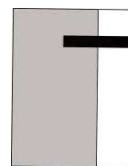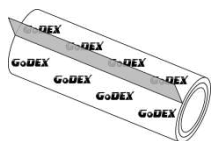ZX420i   ZX420

- Label Stock   ● USB Cable   ● Quick Guide
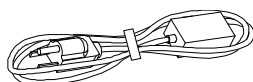

- Ribbon   ● Power Adapter   ● CD
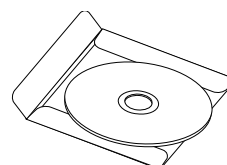   Power Cord   (Including GoLabel software
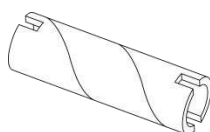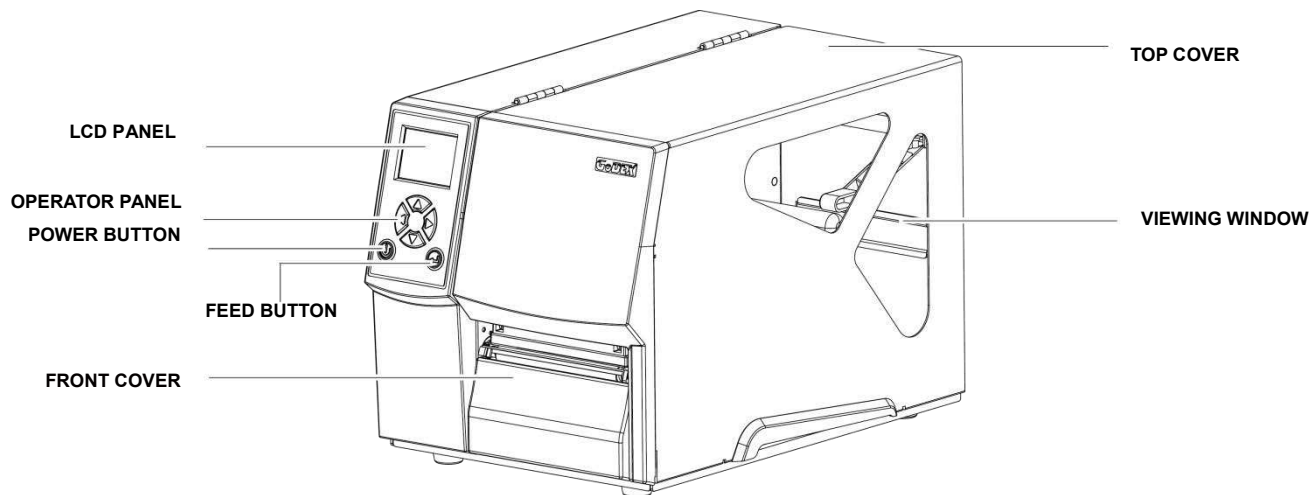   and user's manual.)
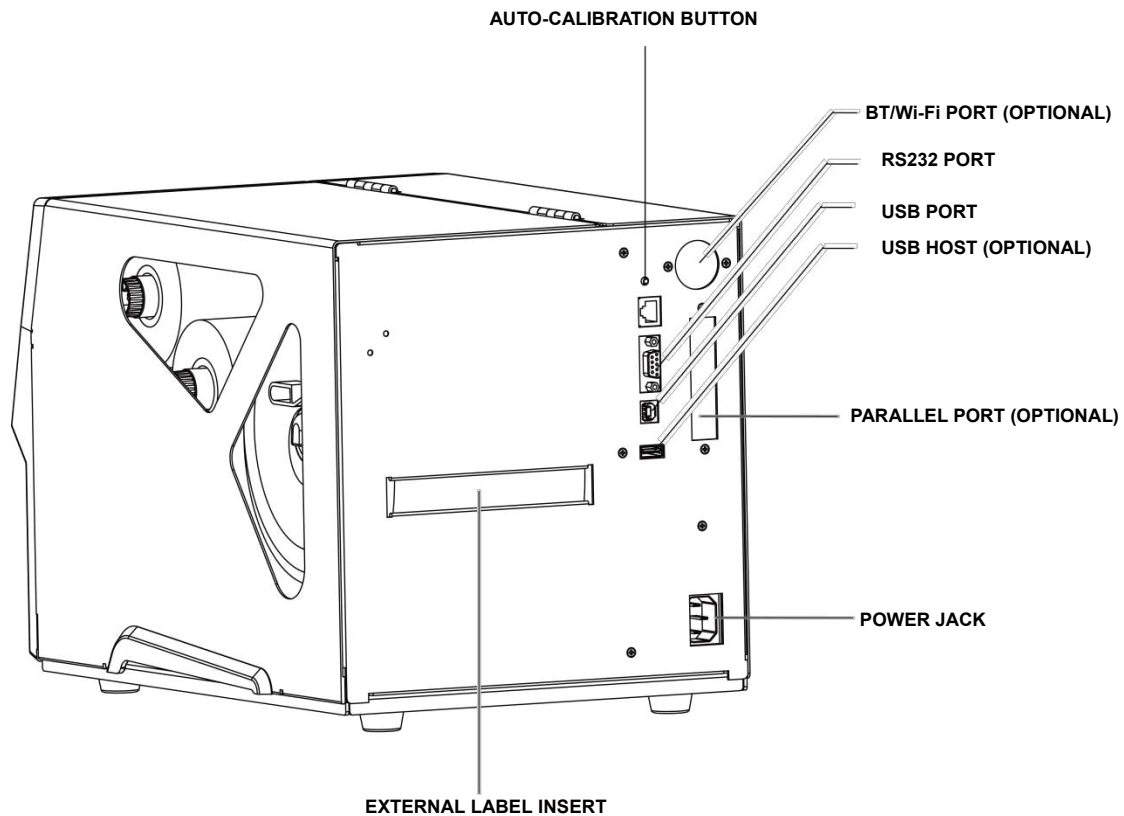

- Empty Ribbon Core

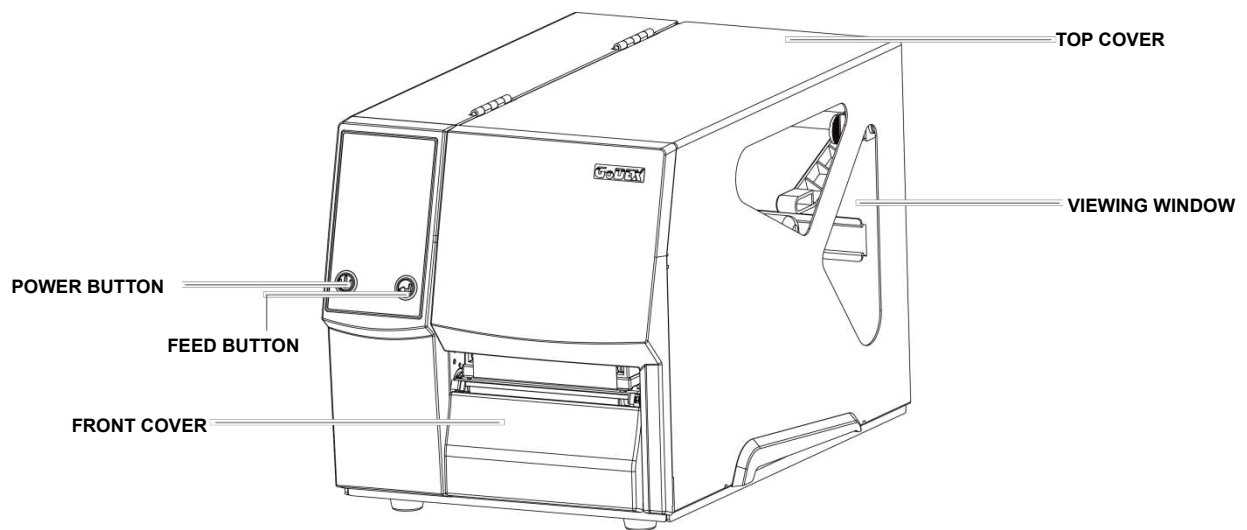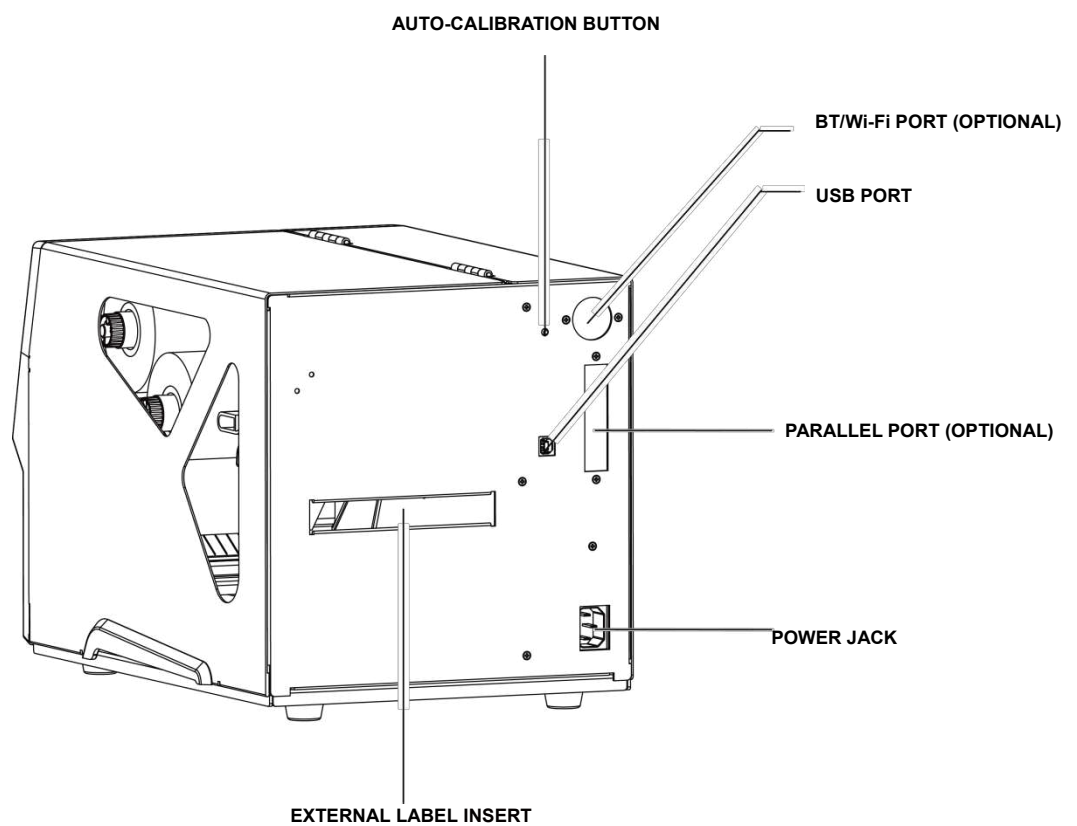# 1-2 Getting To Know Your Printer

(ZX420i)

● **Front View**

LCD PANEL

OPERATOR PANEL
POWER BUTTON

FEED BUTTON

FRONT COVER

TOP COVER

VIEWING WINDOW

● **Rear View**

AUTO-CALIBRATION BUTTON

BT/Wi-Fi PORT (OPTIONAL)

RS232 PORT

USB PORT

USB HOST (OPTIONAL)

PARALLEL PORT (OPTIONAL)

POWER JACK

EXTERNAL LABEL INSERT

(ZX420)

● **Front View**

TOP COVER

VIEWING WINDOW

POWER BUTTON

FEED BUTTON

FRONT COVER

● **Rear View**

AUTO-CALIBRATION BUTTON

BT/Wi-Fi PORT (OPTIONAL)

USB PORT

PARALLEL PORT (OPTIONAL)

POWER JACK

EXTERNAL LABEL INSERT

● **Open The Printer Cover**

RIBBON REWIND HUB

RIBBON SUPPLY HUB

PRINT MECHANISM

PLATEN ROLLER

PAPER GUIDE

HANDLE OF PAPER GUIDE

LABEL ROLL GUIDE

RELEASE LEVER FOR PRINT HEAD

RELEASE LEVER FOR PRINT HEAD

ADJUSTABLE SENSOR

PAPER GUIDE

2. Printer Setup

2-1 Loading the label roll

This printer supports the following printing methods:

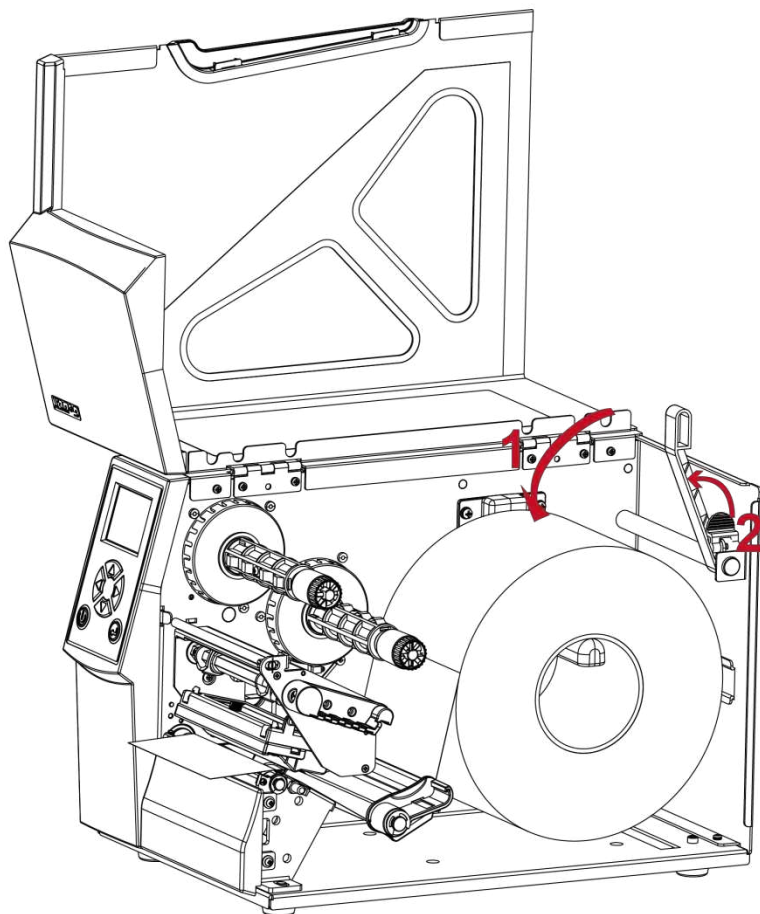Thermal transfer printing (TTP)：Requires a ribbon for transferring a printed image to a medium.

Direct thermal printing (DTP)：Does not require a ribbon, only thermal paper.

Please check which printing method you are using and alter the settings accordingly in the printer driver, printer menu, and/or software.
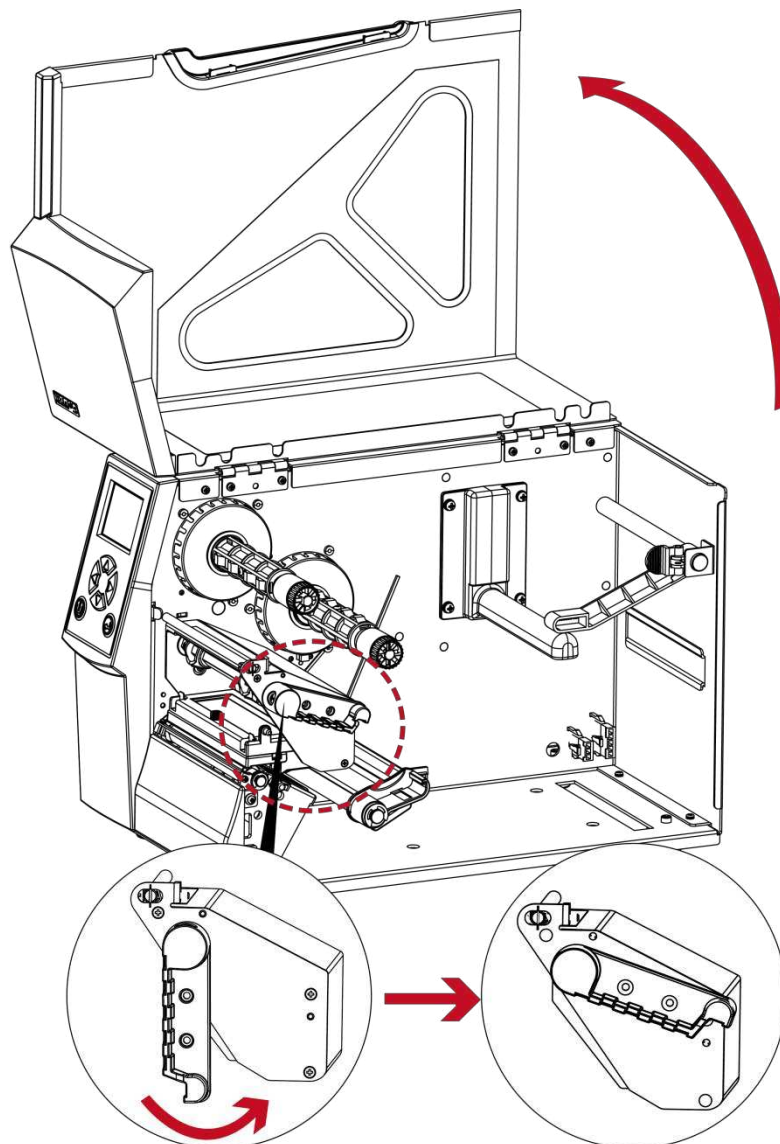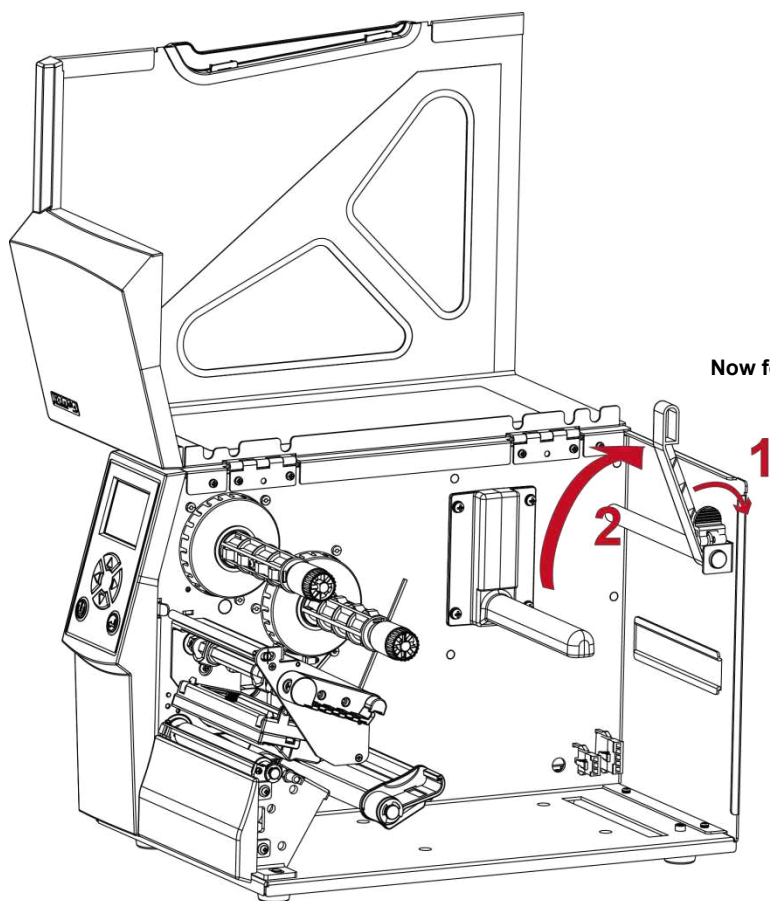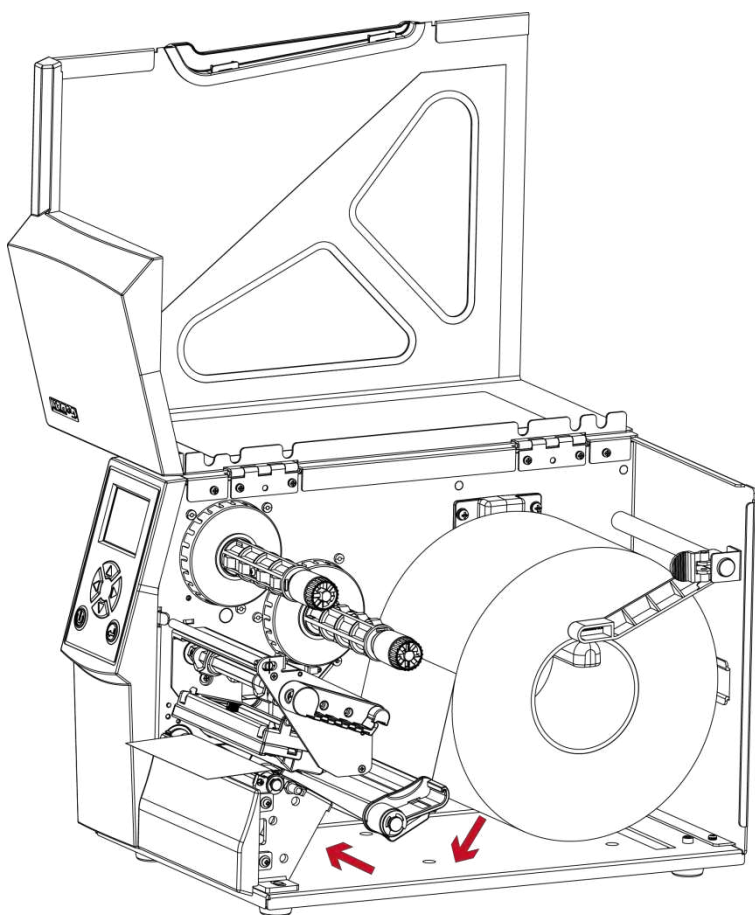
Now fold the label roll guide up

1

2

Place the label roll on the label supply hub, pushing it right up to the printer housing. (Do not apply too much pressure to avoid damaging the label stock.)
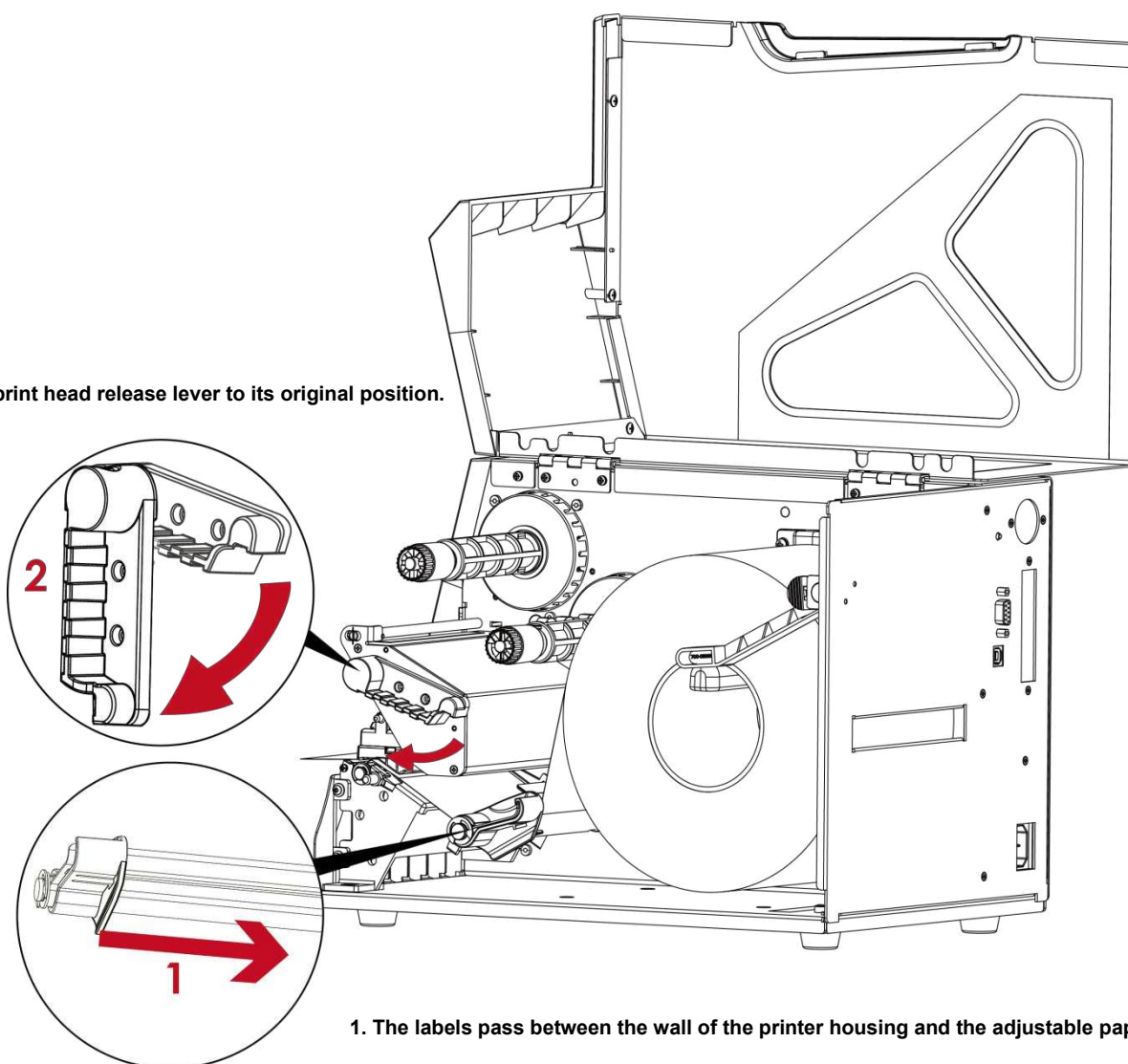
1

2

Load the label roll into the printer as shown in the illustration.

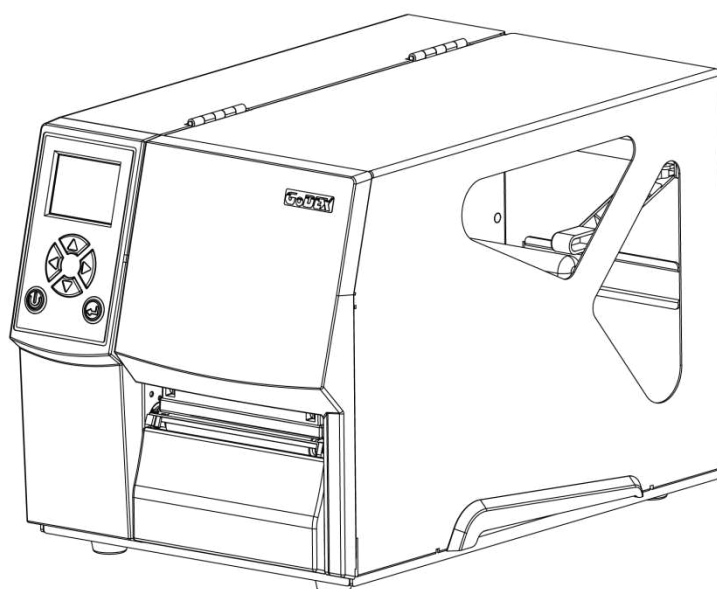Pass it through the printer as indicated by the red arrows.

Pass the label stock through the

adjustable Sensor and up to the tear-off plate.
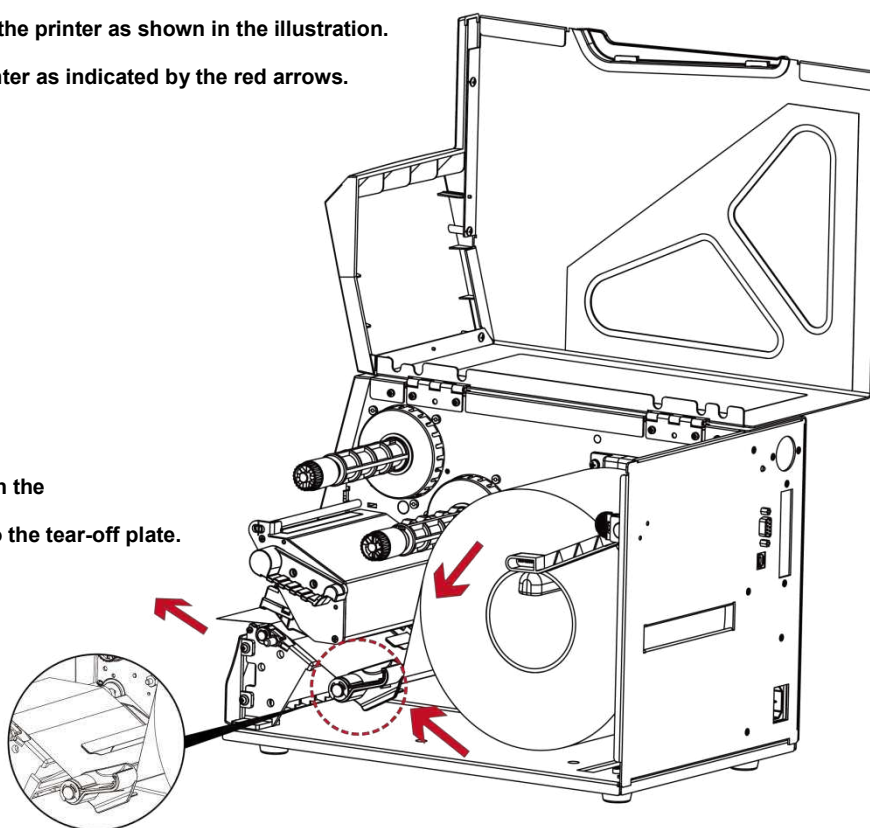
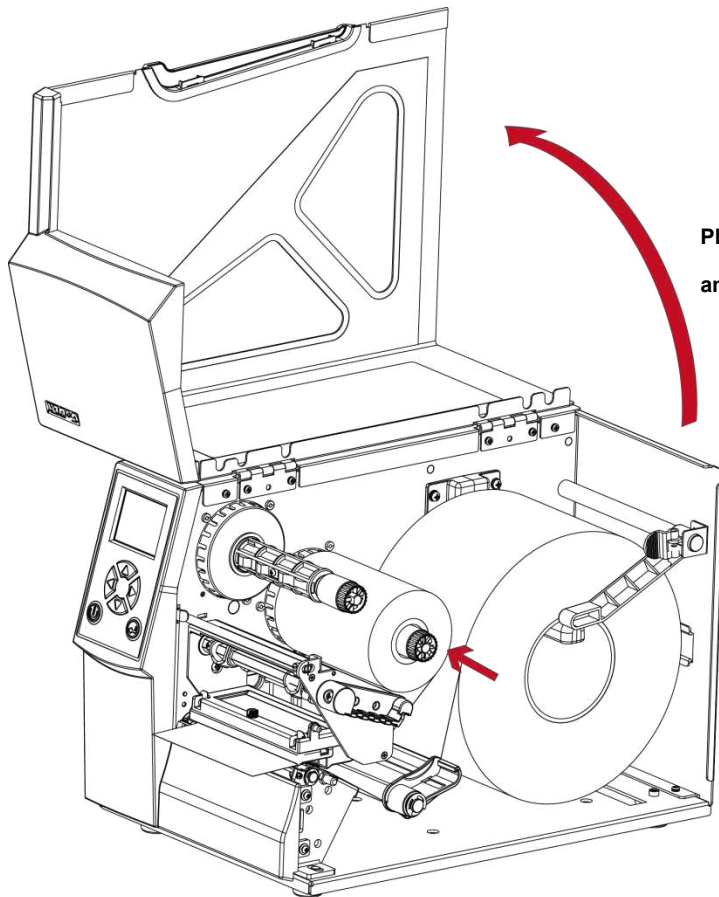**2. Return the print head release lever to its original position.**

1. The labels pass between the wall of the printer housing and the adjustable paper guide.

Then close the printer cover.

2-2 Loading & Removing the Ribbon
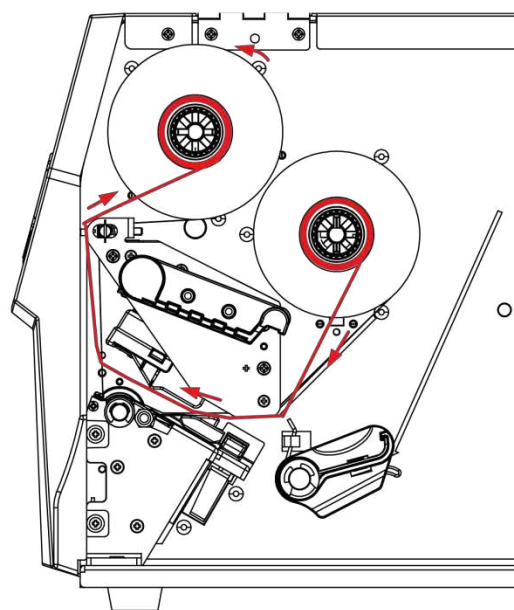
➢ **Loading Ribbon**

Place the printer on a flat surface and open the printer cover

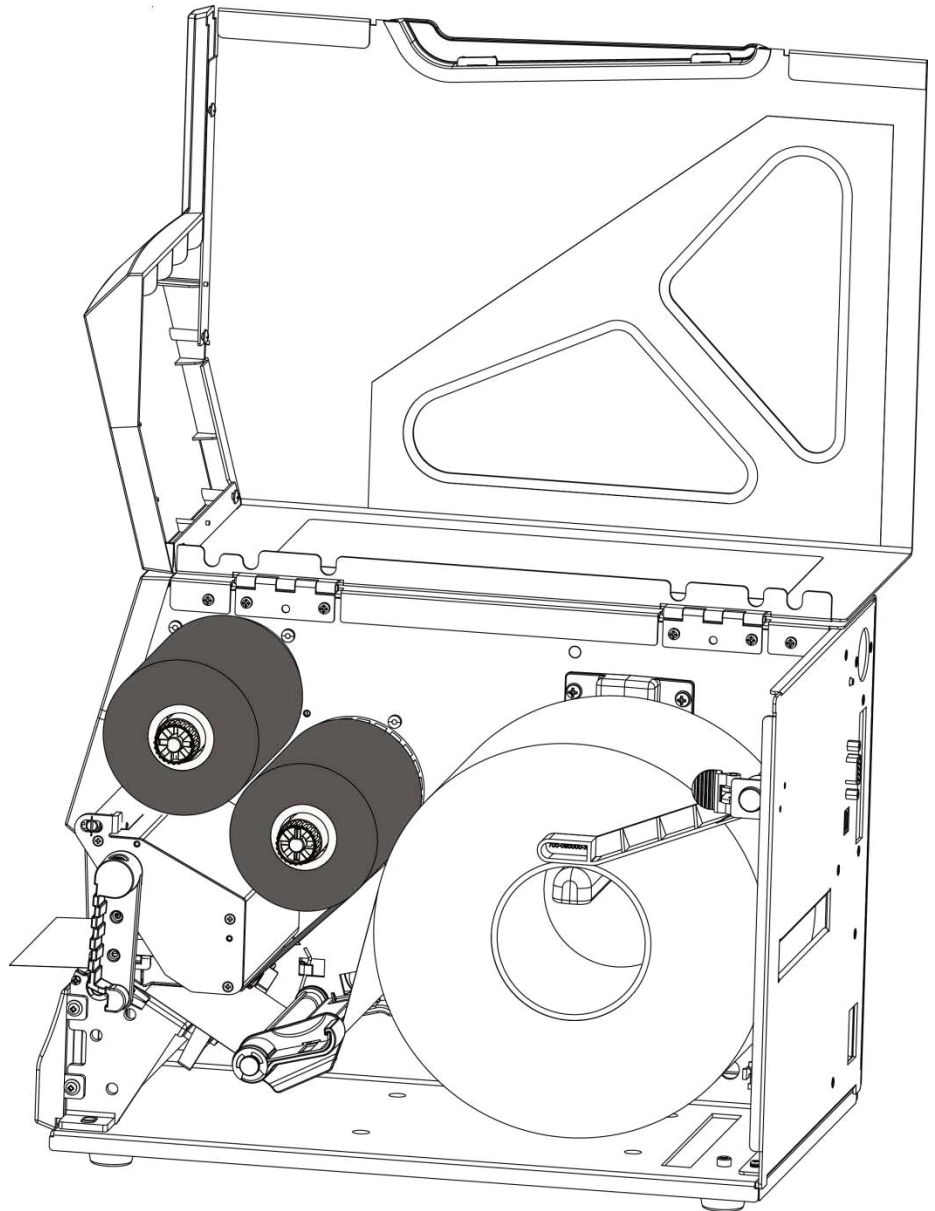**Place a new ribbon on the ribbon supply hub.**

The illustration as below shows you how to install the ribbon.

Ink side out

Pass the ribbon under the print head and back up on the other side.

Attach it to the empty ribbon core.

2-3 Connecting The Printer To The Host Computer

❯ **Please make sure that the printer is switched off.**

❯ **Connect the power cord to the AC adapter and connect the adapter to the printer.**

❯ **Connect the USB / parallel cable to the printer and host computer.**

   (The type of cable may vary according to the products which you purchase.)

❯ **Switch on the printer. The LED indicator should now lights up.**

BARCODE PRINTER

(Ports may vary per model。)
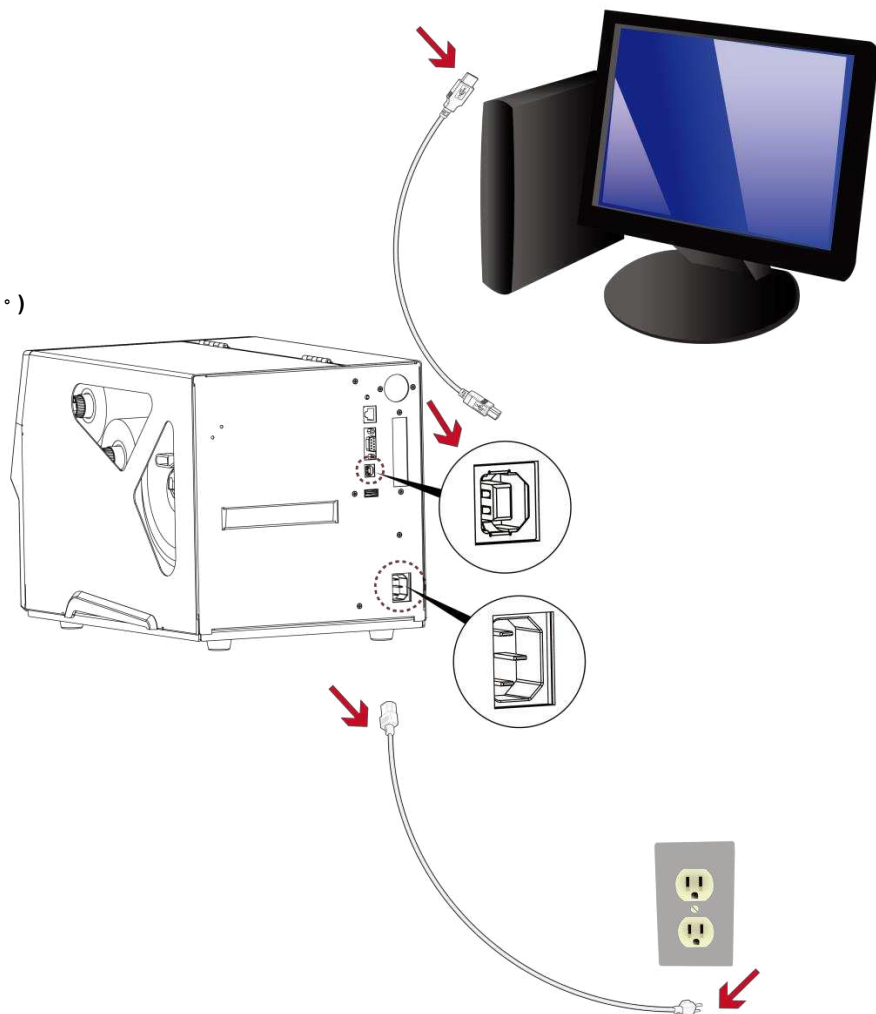
2-4 Wizard CD Standard Installation

Step.01 ➡ **Insert the Super Wizard CD in the CD/DVD drive of the host computer and the installation program should pop up automatically.**

You will see the Welcome screen first. On the Welcome screen, choose "STANDARD INSTALLATION".

Step.02 ➡ **The wizard will then ask you to make sure your USB and power cables are connected and that the power is turned on. Then click "NEXT".**

Step.03 ➡ **The next screen you will see is, "Install the GoLabel Software and Windows driver". Click "NEXT" to continue.**

NOTE
_____

* **If the Super Wizard program did not run automatically, you can either turn on the "Auto-run" setting for your CD/DVD driver or double-click the icon of CD/DVD driver to run the program manually.**

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Step.04 ➡ **As the printer driver and GoLabel are installing, a screen will display a progress bar. While downloading completed you will see Installation completed. Click "NEXT" to continue.**

Step.05 ➡ **You can also print a test label. If don't print a test label, the screen display as step 6.**
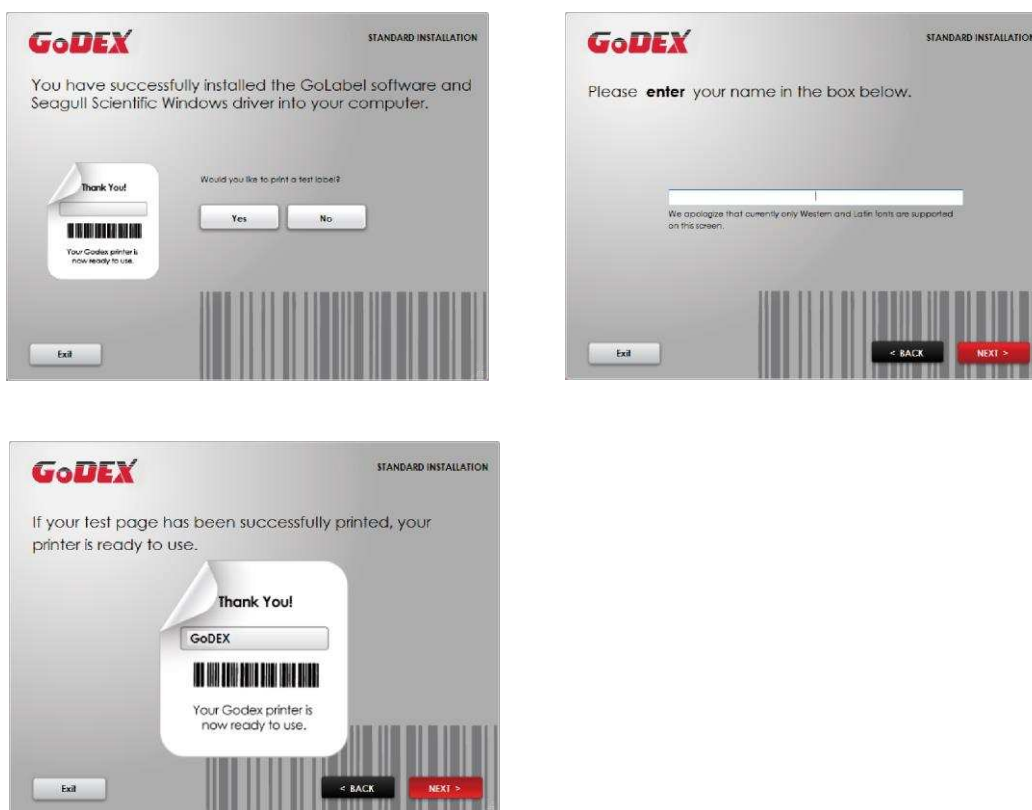
Step.06 ➡ **Once the installation is complete, you can start to make and print labels with GoLabel or through the printer driver.**

2-5 Wizard CD Other Choice Installation

Step.01 ➡ Click "OTHER CHOICES" to next screen and select "PRINTER DRIVERS".

**Step.02** ➡ Click "INSTALL SEAGULL SCIENTIFIC WINDOWS DRIVER" to next screen, and click "NEXT".

Step.03 ➡ Select "I accept the terms in the license agreement", and click "Next", then click "Finish" to step 4.

Step.04 ➡️ **The Driver Wizard will guide you through the installation procedure. Select "Install printer drivers" and click "Next".**
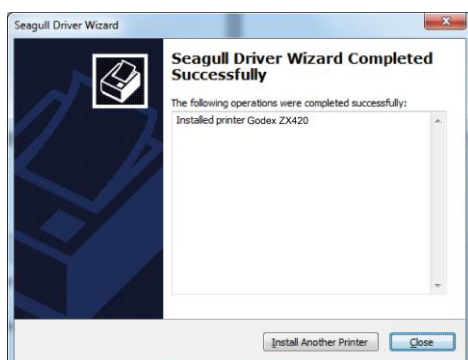

Step.05 ➡️ **With a USB connection, search models such as the right diagram printer device. Specify your printer model and click "Next".**
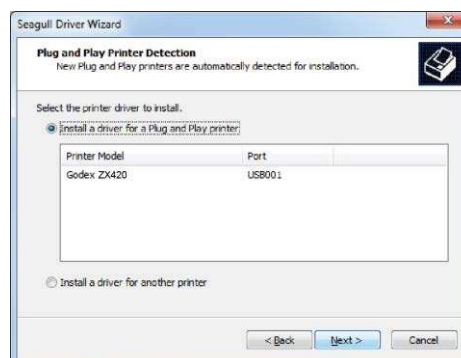
Step.06 ➡️ **Enter the printer name (you can use default), then click "Next" to display as right diagram. Click "Finish" button to start installation.**
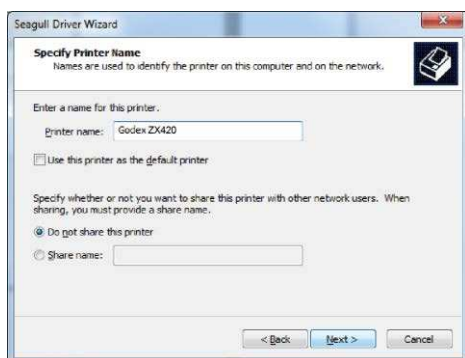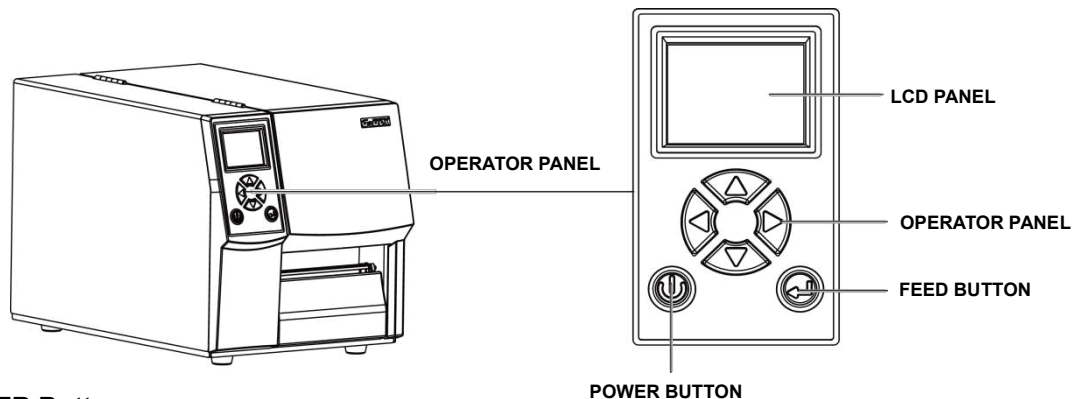

Step.07 ➡️ **Driver installation completed.**

3. Operation Panel

3-1 LED Operation Panel

(For ZX400i Series)

OPERATOR PANEL

LCD PANEL

OPERATOR PANEL

FEED BUTTON

POWER BUTTON

POWER Button

Press the POWER button to turn on the printer, and the START UP SCREEN appears. The printer is on "ready to print"

status, the LCD screen should display the message "READY" on the screen.

When printer is turned on, hold and press down the POWER button for 3 second will turn the printer off.

FEED Button

Turn on the printer and press the FEED button.

When you press the FEED button, the printer will advance media until the FEED button is released.

If you are using continuous labels, pressing the FEED button will advance a length of media until the button is released.

If you are using media with gaps, pressing the FEED button once will advance only one label.

If the label does not stop at the correct position, you need to run the auto-detection function for your media,

please see Section 3.6 Label Calibration and Self-Test.

PAUSE PRINTING_FEED Button

Pressing the FEED button while the printer is in standby mode will set the printer to pause mode. In this mode,

the printer can receive commands, but it will only process them when it is reset to standby mode. Pressing the

FEED button again will reset the printer to standby mode.

Pressing the FEED button during printing will interrupt printing. When the FEED button is pressed again, the printer

resumes printing. Example: While a 10-label print job is running, you press the FEED button to pause the printer.

Two of the labels have been printed. To resume printing and print the remaining eight labels, you will need to press

the FEED button again.

CANCEL PRINTING_FEED Button

Press and hold the FEED button for 3 seconds during printing cancels a print job. The current print job is cancelled.

Example: While a 10-label print job is running, you press the FEED button. Two of the labels have been printed.

The print job is cancelled and the remaining eight labels will not be printed

(For ZX400 Series)
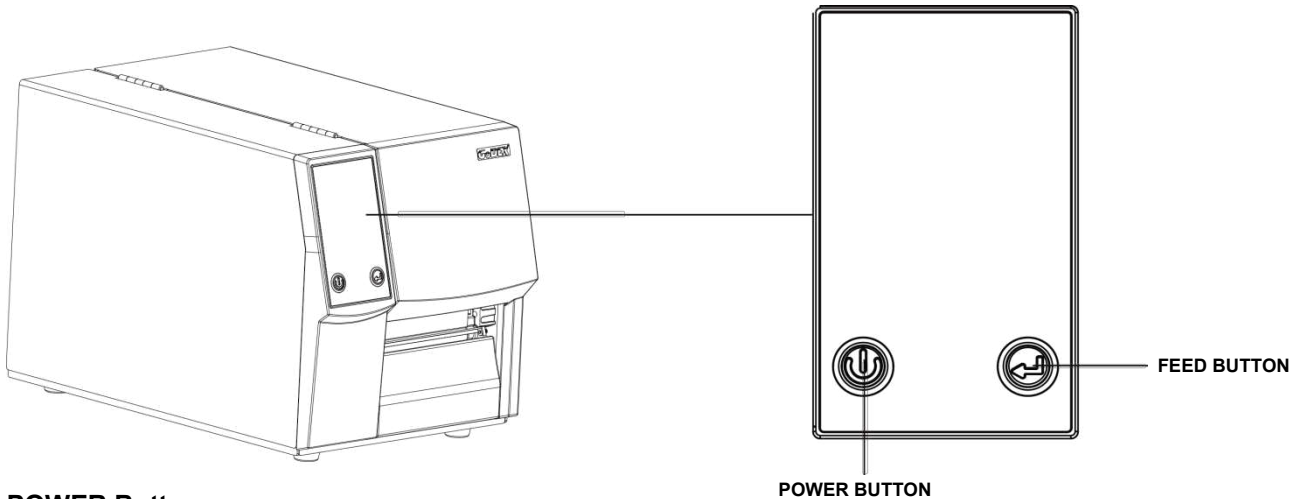
POWER Button

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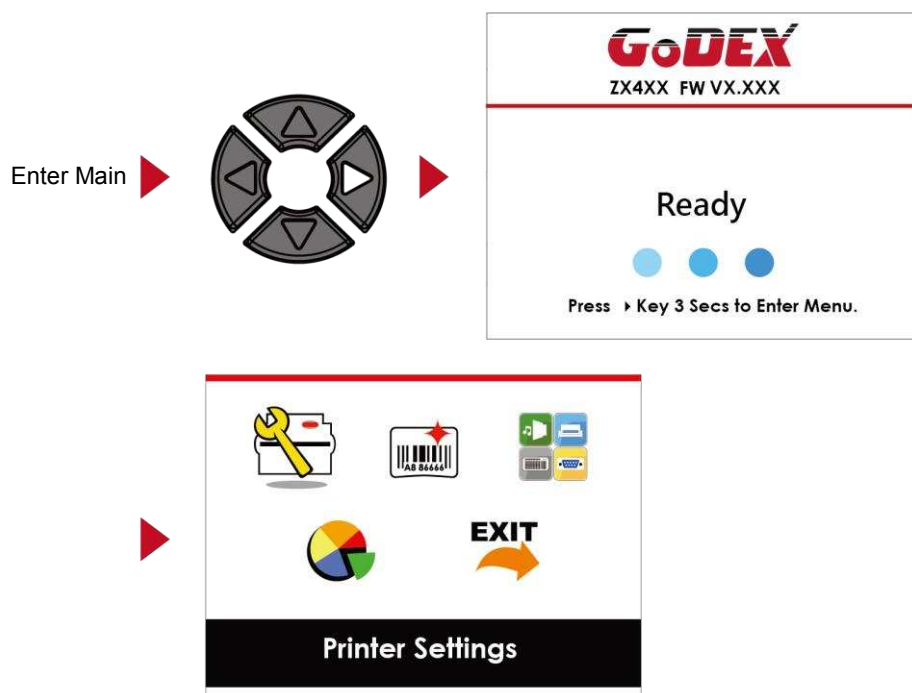# 3-2 LCD Interface Introduction

Getting Started

Press the POWER button to turn on the printer, and the START UP SCREEN appears.

Power on ▶ ⏻ ▶

GoDEX
Barcodes Made Easy
Image 1.00X

DL Mode 2.XXX

If the printer is on "ready to print" status, the LCD screen should display the message "Ready" on the screen.

GoDEX
ZX4XX FW V2.XXX

Ready

Press ▶ Key 3 Secs to Enter Menu.

Please keep pressing ▶ button and wait for the timer to be filled, then the LCD interface will enter into the MAIN PAGE for SETTING MODE. You can make various setting functions in SETTING

Enter Main ▶

GoDEX
ZX4XX FW VX.XXX

Ready
● ● ●

Press ▶ Key 3 Secs to Enter Menu.

▶

Printer Settings

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Operations on Setting Page

On MAIN PAGE, press ▶ or ◀ button to move the cursor and select the functions.

Select a designated function and press FEED button, you will enter the SETTING PAGES for the function.
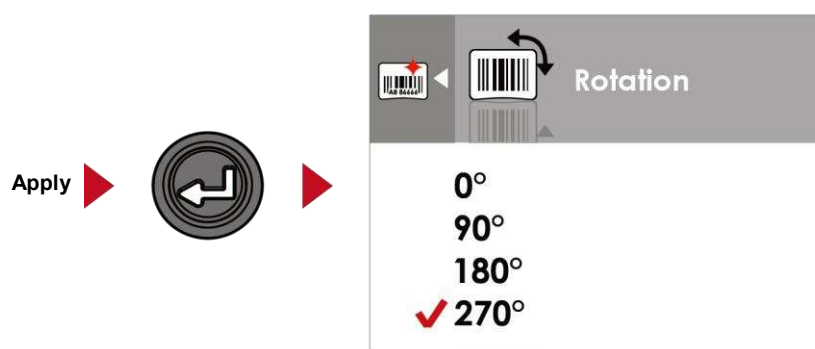
Select ▶ **or** ▶

Enter ▶ ▶

On SETTING PAGES, press ▶ or ◀ button to select the setting items.

Select a designated function and press FEED button, you will enter the SETTING VALUE PAGES for the function.

Select ▶ **or** ▶

Enter ▶ ▶

On **SETTING VALUE PAGES**, press ▲ or ▼ button to change the setting values.

Select ▶

or

▶

Rotation

0°
90°
180°
→ 270°
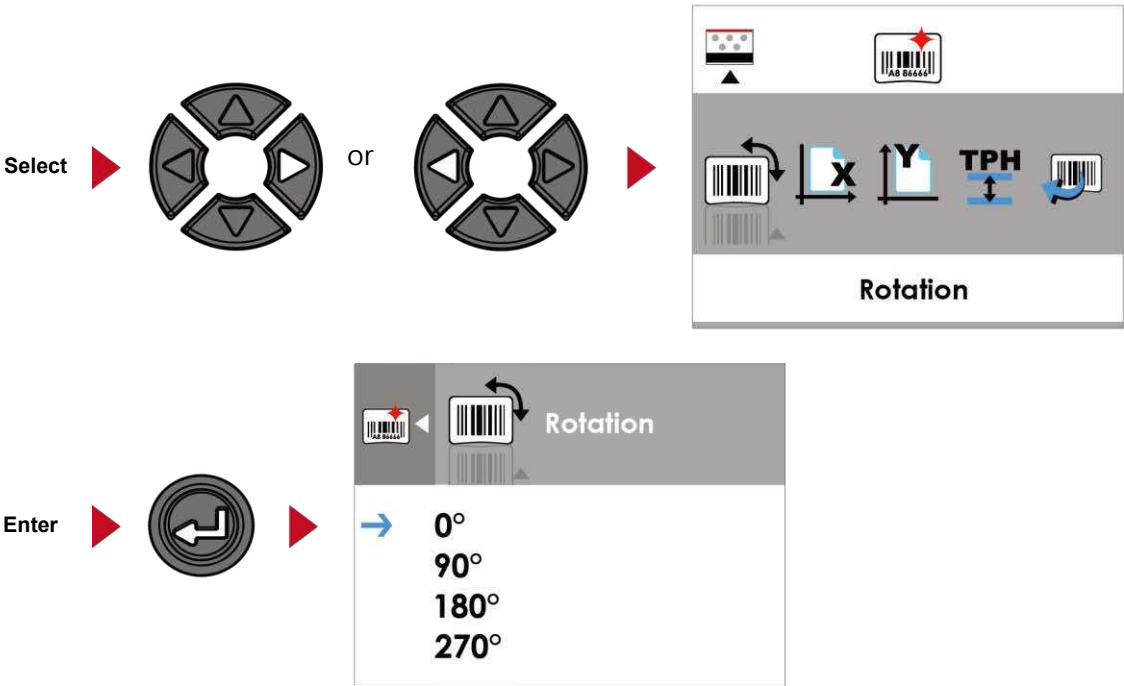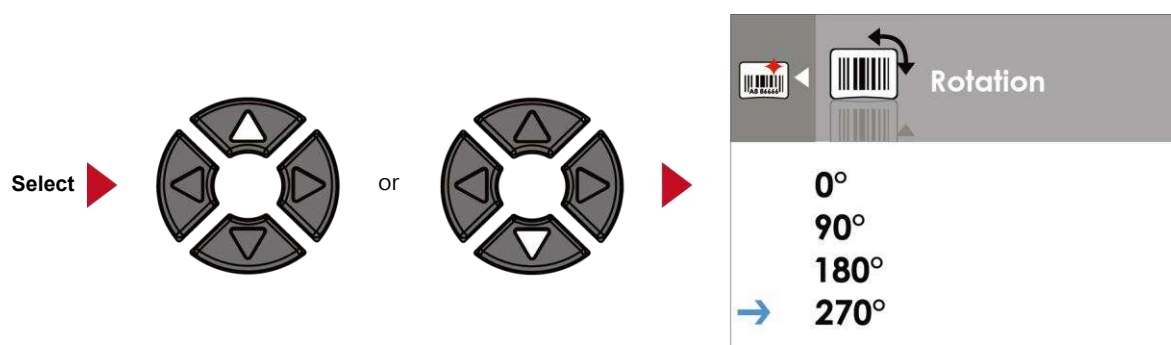
Press FEED button will apply the setting value you just selected, and the red tick will appear to mark the value.

Apply ▶

▶

Rotation

0°
90°
180°
✓ 270°

NOTE

*   The blue arrow indicates the value you are selected.

→

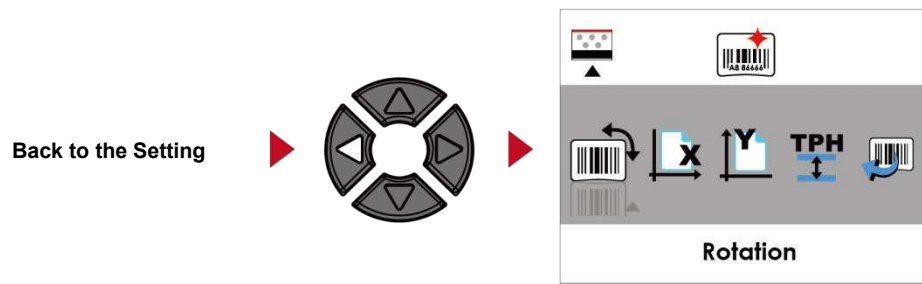**   The red tick indicates that the selected value is applied now.
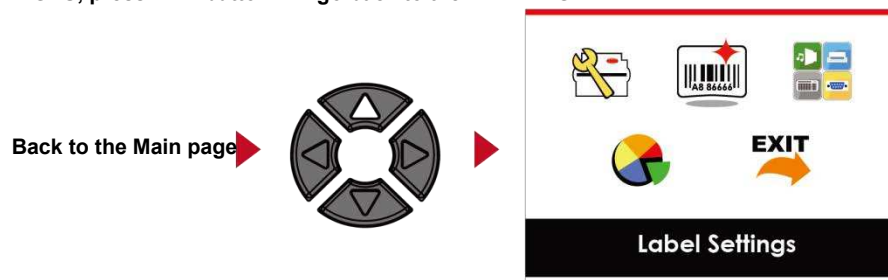
✔

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Exit from Current Page to Ready Status

The icon on top-left corner displays the capture of upper level screen and also guides you back to upper level with left or up arrow.

NAVIGATION ICON
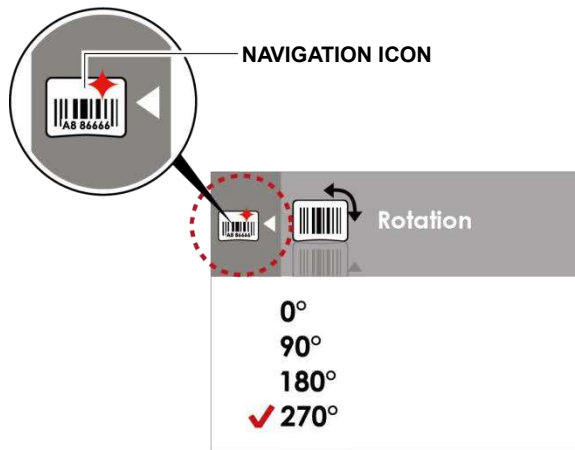
On SETTING VALUE PAGES, press ◀ button will go back to the upper level screen.

Back to the Setting
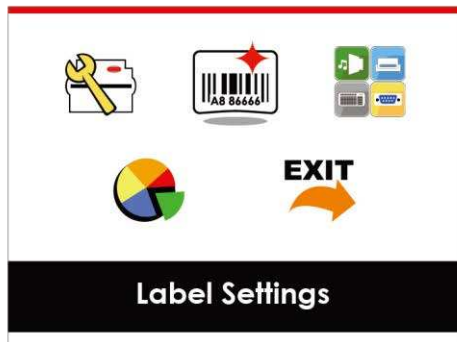

On SETTING PAGES, press ▲ button will go back to the MAIN PAGE

Back to the Main page

On MAIN PAGE, select the "EXIT" icon and press the FEED button to exit from SETTING MODE and the printer goes back to READY status.

EXIT from Setting Mode   or

Label Settings

Back to the Ready status

GoDEX
ZX4XX FW V2.XXX

Ready

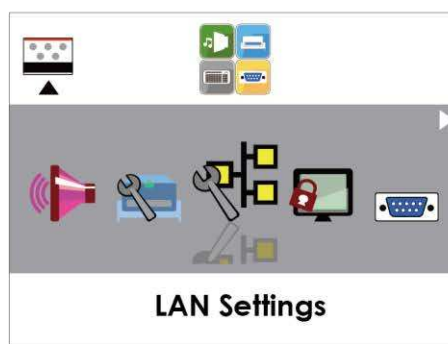Press ▸ Key 3 Secs to Enter Menu.

3-3 LAN Setting

Operations on Setting Page

On MAIN PAGE, press ◀ or ▶ button to move the cursor and select the functions.

Select a designated function and press FEED button, you will enter the SETTING PAGES for the function.
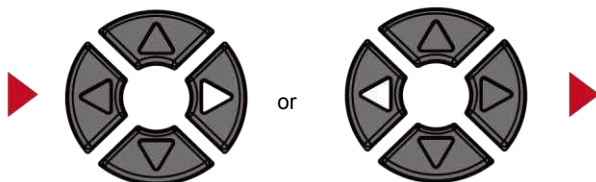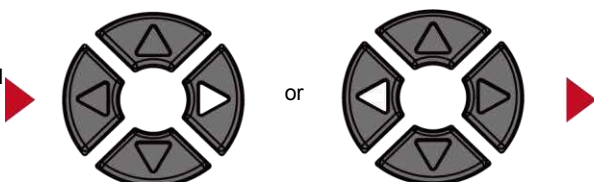
Select ▶ or ▶
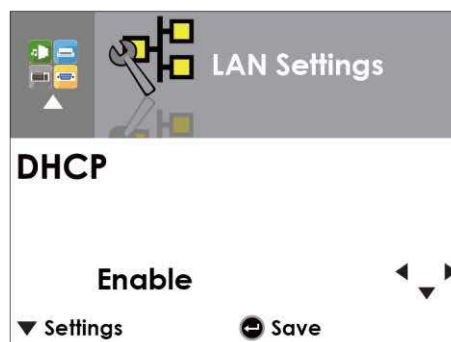
Enter LAN Setting ▶ ▶

On LAN Setting PAGE, press ◀ or ▶ button to select the setting items.
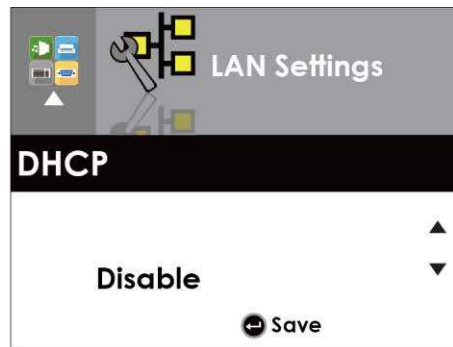
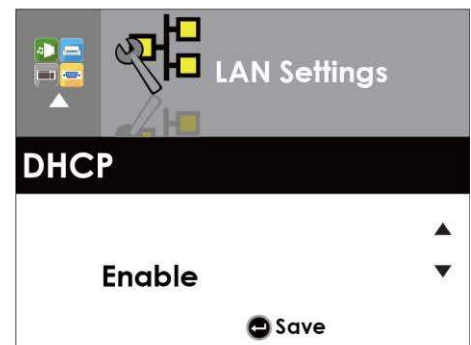Select a designated function ▶ or ▶
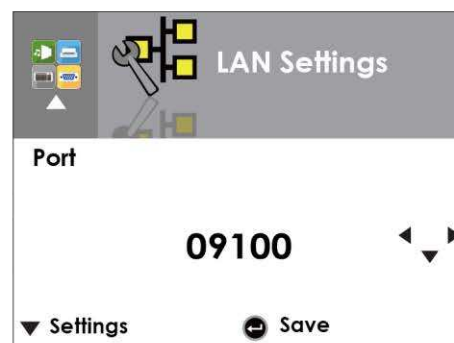
Select DHCP and press FEED button, you will be able to setup DHCP function

▶

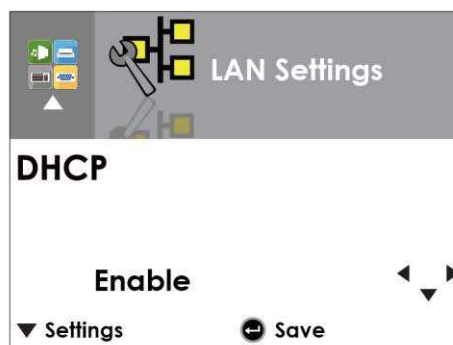The default of DHCP is Disable. Press ▲ or ▼ button to change the setting values.
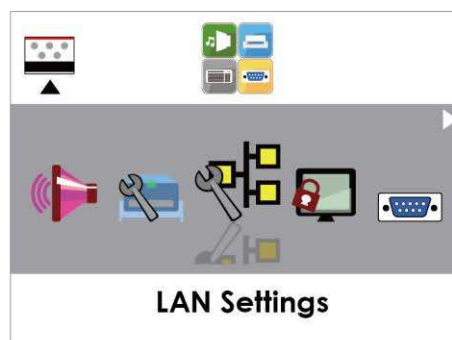

Select ▼ to enable DHCP ▶

Press FEED button twice to save the setting.

Press FEED once to exit ▶

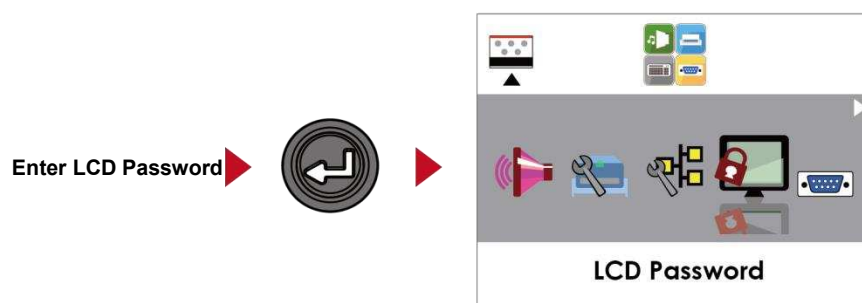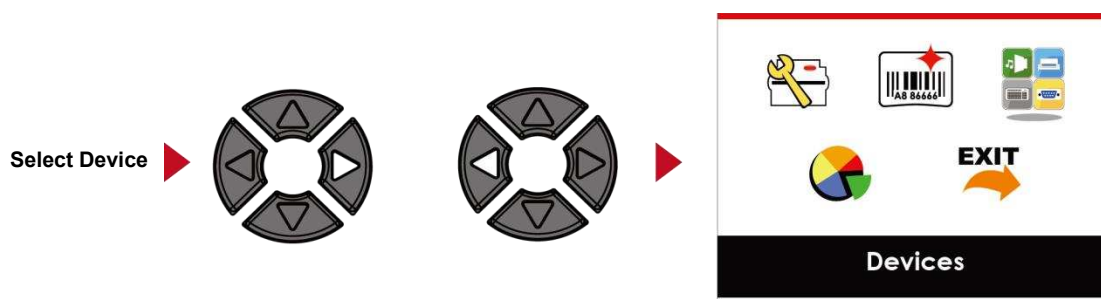Press FEED again to save and return to previous
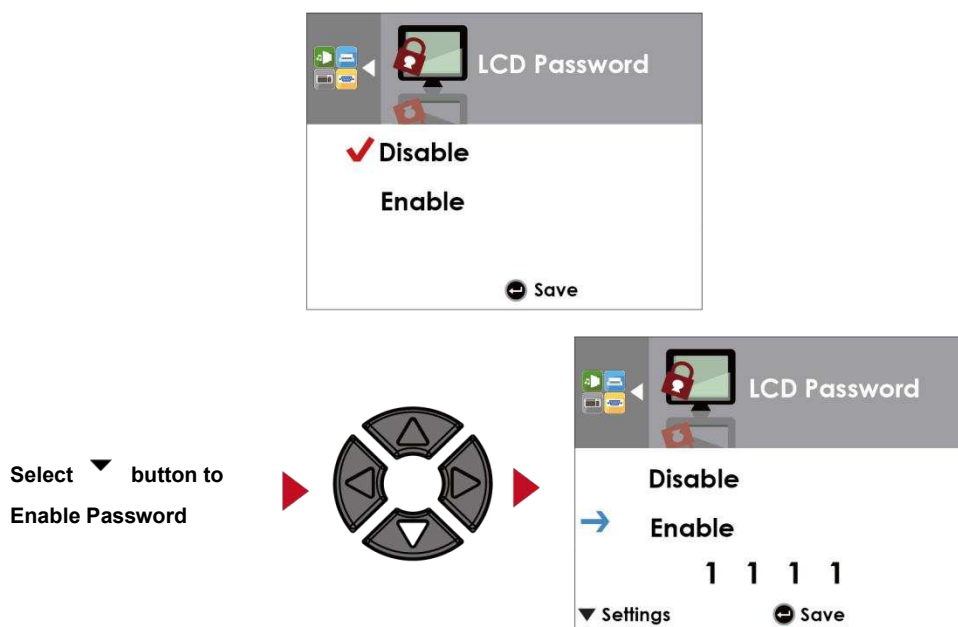
3-4 LCD Password

Operations on Setting Page

On MAIN PAGE, press ◀ or ▶ button to move the cursor and select the functions.

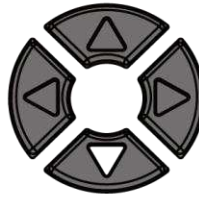Seclect a designated function and press FEED button, you will enter the SETTING PAGE for the

Select Device ▶

Devices

Enter LCD Password ▶

LCD Password

The default of LCD Setting is Disable. Press ▲ or ▼ button to change the setting values.

LCD Password

✔ Disable

Enable

↩ Save

Select ▼ button to

Enable Password

LCD Password

Disable

→ Enable

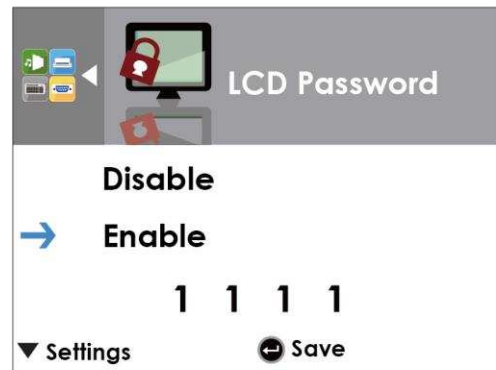1 1 1 1

▼ Settings   ↩ Save

Select ▼ button again to setup the password

Press FEED button twice to save the setting

Press FEED button once to exit

Press FEED button again to save and return to previous SETTING PAGE

3-5 LCD Interface Function

Main Page

|	
Printer	**Setting items for printer, ex. Printing speed, darkness.** **Also includes a Printing Wizard for your ease of printing.**
Label	**Setting items for printing label, ex. Rotation, Printing position offset.**
Device	**Option modules and connection port settings.**
Analysis	**Self-Diagnose functions for printer, ex. TPH testing, self-test page printing.**
Exit	**Self-Diagnose functions for printer, ex. TPH testing, self-test page printing.**

Status of LCD Interface

When printer is on standby status (ready to print), the LCD interface will display "Ready" on screen.

You can only print on this "Ready" status.
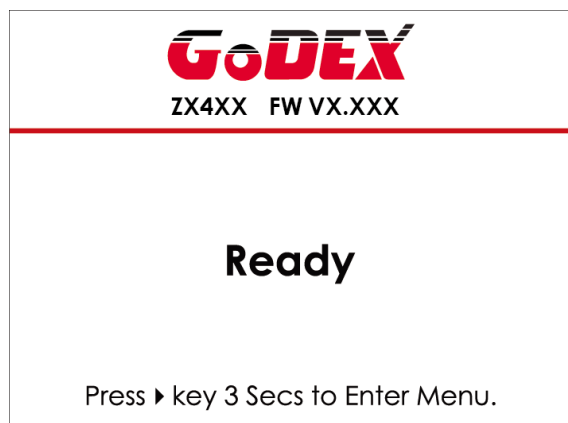
If there is any printers error, the LCD screen will display the error screen to show the type of error.

You can fix the error according the notice.
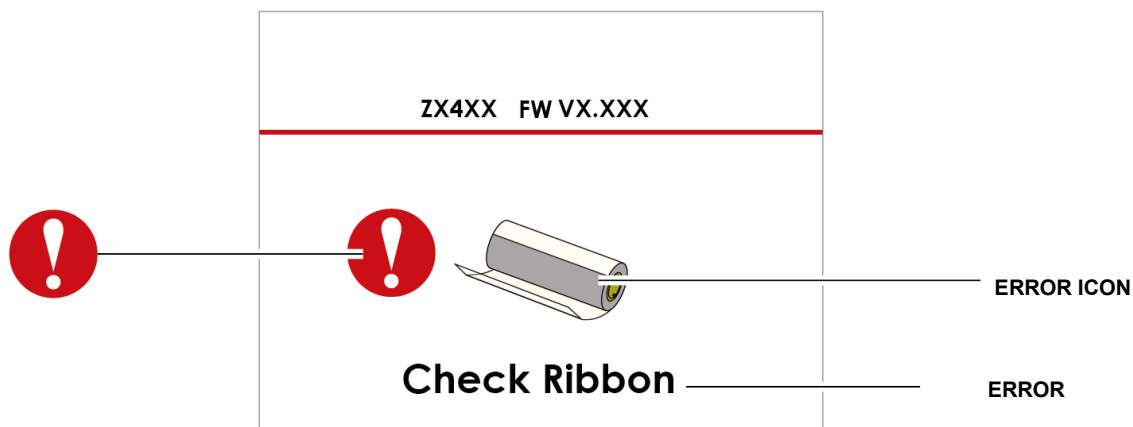
Icon Definition

◁	**To upper level**	**Appears on the NAVIGATION ICON of SettingPages.** **It guides you back to upper level bypressing "LEFT" key.**
▲	**To upper level**	**Appears on the NAVIGATION ICON of SettingValue Pages.** **It guides you back to upper level by pressing "UP" key.**
🔒	**Lock**	**On Setting Value pages, press "RIGTH" key to** **lock the value for preventing unexpected change.**
🔓	**Unlock**	**For locked value, press "RIGHT" key again to unlock the value.**
▲▼	**Scroll the value**	**On Setting Value pages, press "UP" or "DOWN"** **key to scroll the values for your selection.**

Setting Items in Setting Mode

Printer Setting				
	LCD Language		English	
			Deutsch	
			繁體中文	
			简体中文	
			Français	
			Español	
			日本語	
			Italiano	
			Русский	
			Türk	
	Wizard	Speed	2-5 or 7	
		Darkness	0-19	
		Media Type	Label with Gaps	
			Label with Marks	
			Continuous	
		Printer Mode	Direct Thermal	
			Thermat Transfer	
		Tear-off Position	0-40	
	Setting	Darkness	0-19	
		Speed	2-5 or 7	
		Sensor	Media Detection	Auto Select
				See-Through
				Reflective
			Media Type	Label with Gaps
				Label with Marks
				Continuous
		Printing Mode	Direct Thermal	
			Thermat Transfer	
		Tear-off　Position	0-40	
		Top of Form	Apply	
			Cancel	
		Codepage	850	
			852	
			437	
			860	
			863	
			865	
			857	
			861	
			862	
			855	
			866	
			737	
			851	
			869	
			Win 1252	
			Win 1250	
			Win 1251	
			Win 1253	
			Win 1254	
			Win 1255	
			Win 1257	

Label Setting		
Rotation		0°
		90°
		180°
		270°
Horizental Offset		-100 - 100
Vertical Offset		-100 - 100
Start Offset		-100 - 100
Recall Label		001 Form Name
		002 Form Name

Device			
Buzzer		Apply	
		Cancel	
Optional Setting	Option	None	
		Cutter	
		Label Dispensor	
		Applicator	
	Pre-Printing	Apply	
		Cancel	
LAN Setting	Part NO.	09100	
	DHCP	Disable	
		Enable	
	Default Gateway	192.168.000.254	
	Dynamic IP	192.168.102.076	
	Subnet Mask	255.255.255.000	
LCD Password		Disable	
		Enable	
Serial Port Setting	Baud Rate	4800 bps	
		9600 bps	
		19200 bps	
		38400 bps	
		57600 bps	
		115200 bps	
	Parity	Non	
		Odd	
		Even	
	Data bits	7 bits	
		8 bits	
	Stop bits	1 bits	
		2 bits	
RTC Setting	Clock Display	Apply	
		Cancel	
	RTC Setting	YYYY/MM/DD	
		HH:MM:SS	
Bluetooth Setting	Clear Bind	Enable	
		Disable	
	Make Device Visible	Enable	
		Disable	
	SSP	Enable	
		Disable	
	PIN Code	0000	
	Search Devices		

Analysis			
Calibration		Apply	
		Cancel	
Self-test		Apply	
		Cancel	
TPH Testing		Apply	
		Cancel	
Reset to Default		Apply	
		Cancel	
Clear Memory	Label Format	Apply	
		Cancel	
	Graphic	Apply	
		Cancel	
	Bitmap Fonts	Apply	
		Cancel	
	True Type Fonts	Apply	
		Cancel	
	Asian Fonts	Apply	
		Cancel	
	ALL	Apply	
		Cancel	

Exit	
Exit	

3-6 Label size calibration and Self Test Page

The printer can automatically detect and store label height.

That means the host computer does not need to transmit the label height to the printer.

And the self-test function lets you check whether the printer is functioning normally.

Here is how you run the label size calibration and self test.

Step.01 ➡ Check that the label stock is loaded correctly.

Step.02 ➡ Switch off the printer.

Step.03 ➡ Switch the printer on again, keeping the FEED button pressed. When the READY LED starts to flash red and the STATUS LED lights up orange, release the FEED button. The printer will now measure the label stock and store the label height

Step.04 ➡ Once the printer has successfully measured the label stock, it will print a self-test label.

The contents of a self-test printout are listed below.

(The data below is for reference only, actual result may vary according to each situation.)

Label	Value
Model & Version	ZX420:Y2.XXX
USB ID setting	USB S/N:12345678
Serial port setting	Serial port:96,N,8,1
MAC address of Ethernet port	MAC Addr:xx-xx-xx-xx-xx-xx
IP protocol setting	DHCP Enable
IP address of Ethernet	IP xxx.xxx.xxx.xxx
Gateway setting	Gateway xxx.xxx.xxx.xxx
Netmask setting	Sub-Mask xxx.xxx.xxx.xxx
Card Status	Card Status:HW Unable to detect any card
Network Status	Network: Cable Not Plug
	################################
Number of DRAM installed	1 DRAM installed
Image buffer size	Image buffer size:1500 KB
Number of forms	0000 FORM(S) IN MEMORY
Number of graphics	0000 GRAPHIC(S) IN MEMORY
Number of fonts	000 FONT(S) IN MEMORY
Number of Asian fonts	000 ASIAN FONT(S) IN MEMORY
Number of Databases	000 DATABASE(S) IN MEMORY
Number of Scalable fonts	000 TTF(S) IN MEMORY
Free memory size	4073 KB FREE MEMORY
Speed, Density, Ref. Point, Print direction	^S4 ^H8 ^R000 ~R200
Label width, Form length, Stop position	^W102 ^Q100,3 ^E18
Cutter, Label Dispenser, Mode	Option:^D0 ^O0 ^AD
Sensor Setting	Reflective AD:1.96 2.84 2.49[0.88_23]
Code Page	Code Page:850

Label Calibration Button

A hardware button to make a Label Calibration while printer encountering ''Media Error'' during the cases when first-time printer start up or change label or ribbon to another type, such as change using gap label to continuous or black mark labels.


CALIBRATION BUTTON

Press the button 1or 2seconds.

Press the button 1or 2seconds.
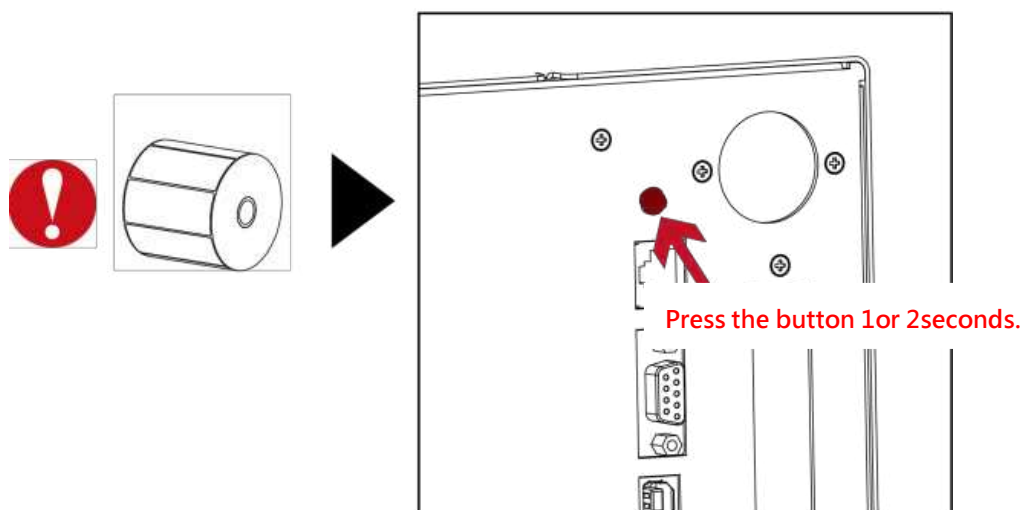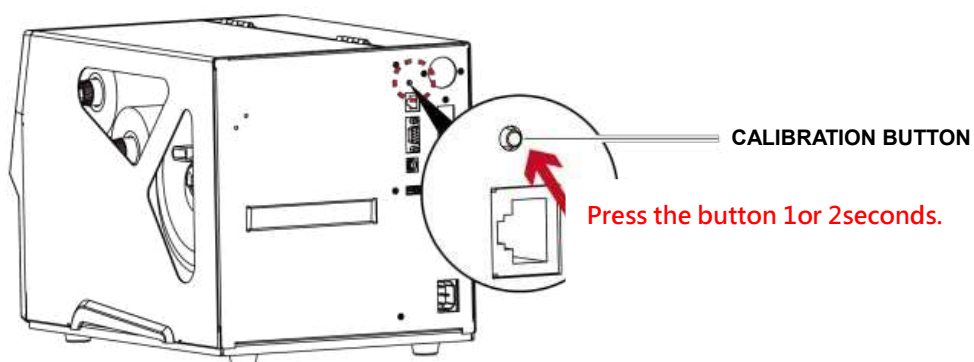
NOTE

* Press C-button is equivalent to the auto-sensing command ''~S,SENSOR'' that will cancel on-printing-job and make the Label Calibration immediately.

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3-7 Error Alerts

(For ZX400i Series)

In the event of a problem that prevents normal functioning of the printer, you will see an error message on LED indicators and hear some beep signals. Please refer to below table for the error alerts.

OPERATION
TOUCH PANEL

LCD TOUCH PANEL

OPERATOR PANEL

FEED BUTTON

POWER BUTTON
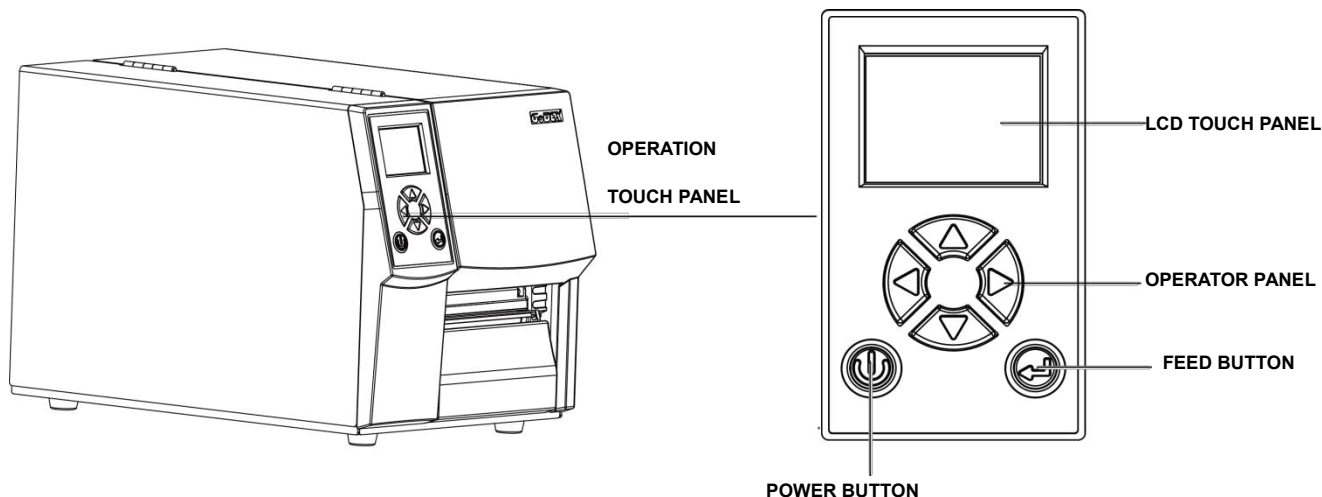
Operation Panel Status	Type	Beeps	Description	Solution
GoDEX F/W ver. : Y2.XXX — OPEN! — **Printhead Open**	Print Head Error	2 x 4 beeps	The printing mechanism is not correctly closed.	Open the print mechanism and close it again.
GoDEX F/W ver. : Y2.XXX — TPH — **TPH overheat**	Print Head Error	None	High temperature at the print head.	Once the print head has cooled down, the printer switches to standby mode.
GoDEX F/W ver. : G4.000 — **Check Ribbon**	Media Error	2 x 3 beeps	No ribbon is installed and the printer displays an error.	Make sure that the printer is set to direct thermal printing mode.
			The ribbon is finished or the label supply hub is not moving.	Replace the ribbon roll.
GoDEX F/W ver. : G4.000 — **Check Media**	Media Error	2 x 2 beeps	No paper is detected.	Make sure that the label sensor is positioned correctly. If the sensor still does not detect the paper, run the auto-detection function again.
			Paper is finished.	Replace the label roll.
			Printer feed problem.	Possible reasons: the print medium has become trapped around the rubber roll; the sensor cannot detect a gap or black mark between the labels; there is no paper. Please reset the sensor.
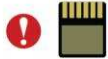
34

Operation Panel Status	Type	Beeps	Description	Solution
GoDEX F/W ver. : G4.000 File System Full			The memory is full. The printer prints the message "File System full ".	Delete unnecessary data or install additional memory.
GoDEX F/W ver. : G4.000 File Not Found	File Error	2 x 2 beeps	Unable to find file. The printer prints the message "File Name not found"	Use the "~X4" command to print all files. Then check whether the files exist and whether the names are correct.
GoDEX F/W ver. : G4.000 Duplicated Name			A file of the same name already exists. The printer prints the message "Duplicate Name".	Change the name of the file and try storing it again.

(For ZX400 Series)

In the event of a problem that prevents normal functioning of the printer, you will see an error message on LED indicators and hear some beep signals. Please refer to below table for the error alerts.

FEED BUTTON

(Status Indictor)

POWER BUTTON

(Power Indictor)
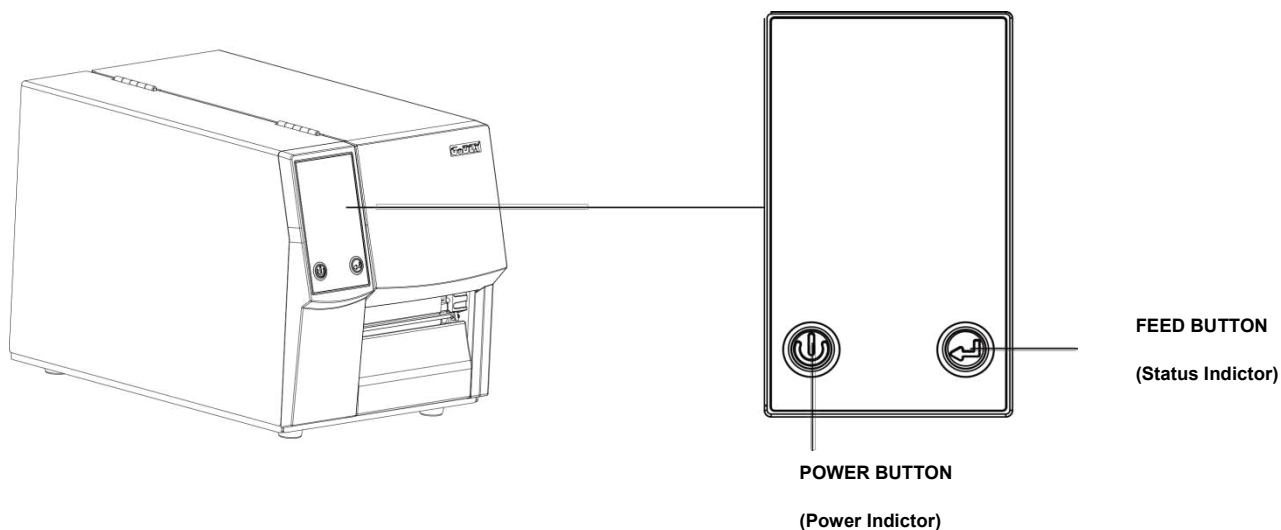
Green Light

Red Light

Red Light flashes

Types	LED above the display		Beeps	Description	Solution
	Power Indictor	Status Indictor			
Print head is open			4x2 beeps	The print mechanism is not closed.	Please make sure that the print mechanism is closed correctly.
Print head is overheat				The print head is too hot.	Once the print head has cooled down, the printer switches to standby mode.
check ribbon			3x2 beeps	No ribbon is loaded.	**Please make sure that the printer is set to thermal direct mode.**
				The ribbon is finished or the ribbon roll is not moving.	Replace the ribbon roll.

check media	🟢	🔴	1x2 beeps	Unable to detect the paper.	Please make sure that the gap sensor is positioned correctly. If that does not fix the problem, run the auto-detection function again.
				The labels are finished.	Replace the label roll.
				Paper jam.	Check the path of paper feeding.

3-8 USB Host

Definition : USB Host port supports either device：USB memory stick, keyboard or scanner.

Purpose:

- **USB memory stick : It extends the user memory space up to 32GB for Graphic, Font, Label Format, DBF and Command files downloading. The printer's Firmware also can be updating if copy new version of Firmware into USB memory stick.**

- **Connecting an USB keyboard to printer for ''Keyboard Mode'' mode operation.**

- **Plug-in an USB scanner to operate the printer in ''Keyboard Mode'' .**

Usage of Extended Memory

- **USB memory stick : It supports hot-plugging function; printer will create a Folder ''\LABELDIR'' and switch ''User Flash'' to '' Extended Memory'' automatically while user plugs an USB memory stick into a GoDEX printer.**

- **Connect the USB Stick plugged -in printer to PC via USB Device or Ethernet port and run ''GoLabel'' software to download Graphic, Font, Label Format, DBF and Command files to the printer.**

- **Detail download procedures, please refer to ''GoLabel On-line Help''.**
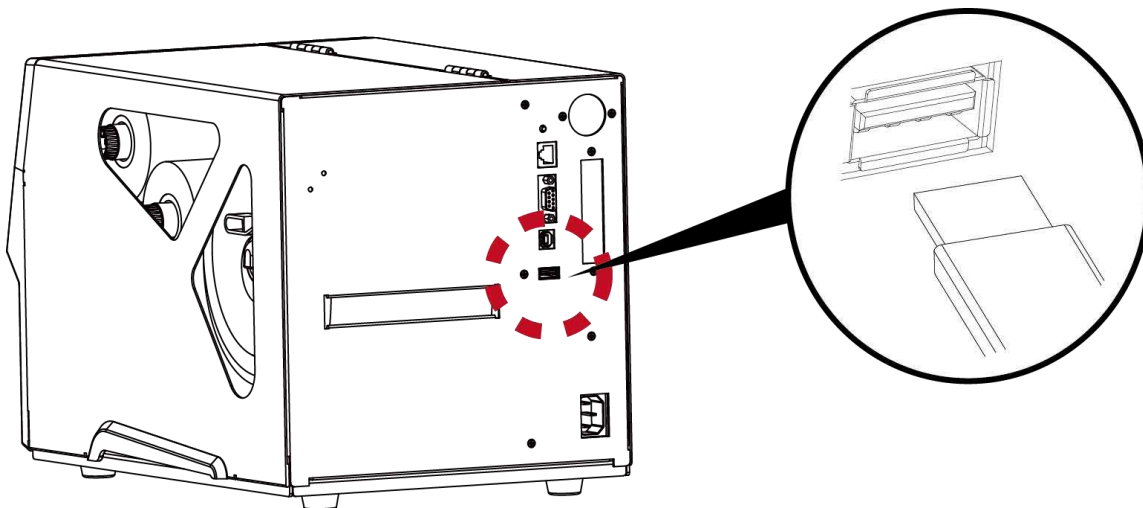
Usage of Firmware Update

- **Remove USB memory stick from printer and plug-in it to a PC's USB port; delete Firmware ''*.bin'' file from ''\LABELDIR\FW'' of USB memory stick if it existing; or create a Folder ''\LABELDIR\FW'' to USB memory stick if it doesn't existing.**

- **Copy a new version of Firmware   ''xxxx.bin'' to the Folder ''\LABELDIR\FW''; and then remove USB and plug-in back to the printer that going to update Firmware.**

- **The printer will update the Firmware automatically when plug-it-into the printer and printer find-out the Firmware in ''\LABELDIR\FW'' is newer version.**

- **Don't remove the USB memory stick out while it's under updating with ''Flash Writing...''message that displays on LCD panel.**

USB Keyboard

When plug-in an USB keyboard to the printer, LCD touch panel will display "Enter Standalone", press the "Y" key on keyboard to entering to the dialog for "Keyboard Mode" operation.

Here have six sub-dialogs "Recall Label" "Country Code" "Code Page" "Clock Setting" "Database Setting" "Label Edit" is able operating by keyboard as follow definition:

1. Press "ESC" key to exist from "Keyboard Mode" or back to previous dialog
2. Press "F1", it will let the printer from "Home Page" mode entering into "Keyboard Mode"
3. Press "Enter", "Arrow" and "Alphabetic" keys as the usual in PC that will perform the key-in function of "Keyboard Mode".

Scanner

When plug-in an USB scanner to the printer, LCD touch panel will display "Enter Standalone", tap the "Y" to entering the dialog of "Keyboard Mode" operation.

Scanner is using in "Keyboard Mode" to scanning the "Serial Number, Variable" and Print Quantity while the printer prompts a message on LCD touch panel and wait for data input.

---

*   The USB Host port on GoDEX printer is without ''HUB'' function.

**   The USB Memory Stick supports with ''FAT32''Disk Format and up to 32GB only. The certified venders are Transcend,

   Apacer, Patriot, Consair and Kingston.

***   The download function for Graphic, Font, Label Format, DBF and Command files is operated by GoLabel of PC and

   must go through the a ''i'' ''x'' model printer itself.

****   On a PC, user may copy entire folder''\LABELDIR'' from USB memory stick to PC or vice-versa. Copy a sub-folder or

   individual file in ''\LABELDIR'' to PC or vice-versa is not supported.

4 NetSetting for Ethernet

4-1 Installing the NetSetting software

The NetSetting software is used to manage the network configurations when connecting the printer via Ethernet port.

It is available on product CD or can be downloaded from official website. To install the NetSetting, please follow below steps.

Step.01 ➡ Insert the product CD in the CD/DVD drive, and click "OTHER CHOICES" buttom.

Step.02 ➡ Select "ETHERNET".

Step.03 ➡ Click "Install Ethernet NetSetting Software", installation screen as right diagram, click "Next".

Step.04 ➡ Specify the "Installation Folder", then click "Next" to installing.
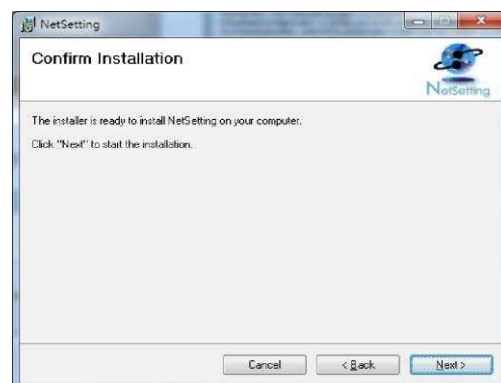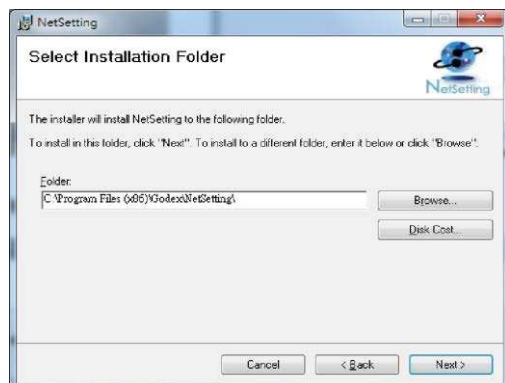
Step.05 ➡ **Once the installation is completed, you will see the NetSetting icon on your desktop as right diagram.**
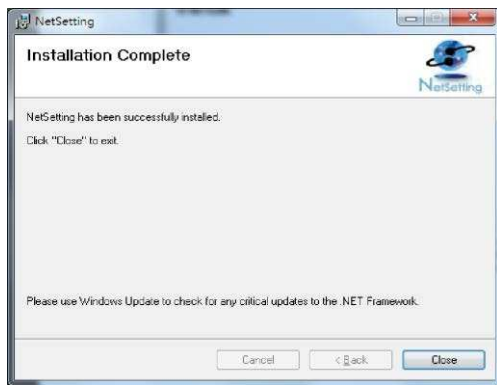
4-2 The Interface of NetSetting

GoDEX printer can also be used through a network connection (as a remote network printer), make sure the printer connected to the Internet and the power cord, you can use the Interface of NetSetting to search connected network printers.

Step.01 ➡️ Click the NetSetting icon to start the program, you will see the start page as left diagram. Click the magnifier icon to search the Godex printers which are connected via Ethernet port in you network environment (as right diagram).
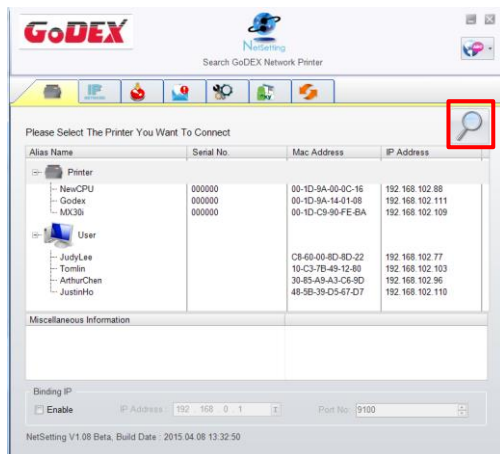
Step.02 ➡️ There are six tabs on the top of interface which can configure different types of network settings. But for the data security reason, you need correct password to enter the configuration pages.

IP Setting

The IP Setting tab can change the printer name, Port number, Gateway setting and the password for configuring the printer. You can also set the printer's IP address ether by DHCP or by Static IP.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

NOTE

* To fully benefit from the NetSetting software, you should be familiar with basic networking principles. Please contact your network administrator for related network setting information.

* When enabling DHCP, if you find the IP Address as: IP = 169.254.229.88, Net mask = 255.255.0.0, Gateway = invariable (last value), the IP Address is invalid.

Alert Path Setting

NetSetting will send the alert messages to designated mail account when the error happened on printer.

The alert messages are sent by SMTP (Simple Mail Transfer Protocol) or SNMP (Simple Network Management Protocol).

You can set or change the configurations of SMTP and SNMP on this "Alert Path Setting" tab.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

Alert Message Setting

For the alert message notification function, you can decide which error cases need to be sent out to the operator.

Moreover, the alert messages can be set to be sent by SMTP, SNMP or both.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

Printer Configuration

Set or change the configurations of connected printer. Most of key settings for the printer operation can be done by this setting page.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

User Command

The "User Command" tab provides a communication interface for operator to control the printer. Input printercommands in "Input Command" window and press "Send Command" button, the commands will be sent to the printer.

For some commands that will return response message, the message will be displayed in "Output Message" window.

You can press "Set" button to apply the settings and "ReGet" button to refresh the setting values.

Firmware Download

On "Firmware Download" tab, the current version of printer firmware will be showed on the screen. If you need to update the printer firmware, just specify the file location of firmware file and press "Start Download Firmware"button. The printer firmware then can be updated remotely.

In addition to the firmware update, you can press "Recover To Factory Settings" button to restore the printer configurations back to factory default.

5 Accessories

5-1 Preparation Steps

Before installing the optional modules, please make some preparations as follows.

1. **Turn off the printer :**

   Remember to switch off the printer before installing any module.

2. **Open the printer cover**
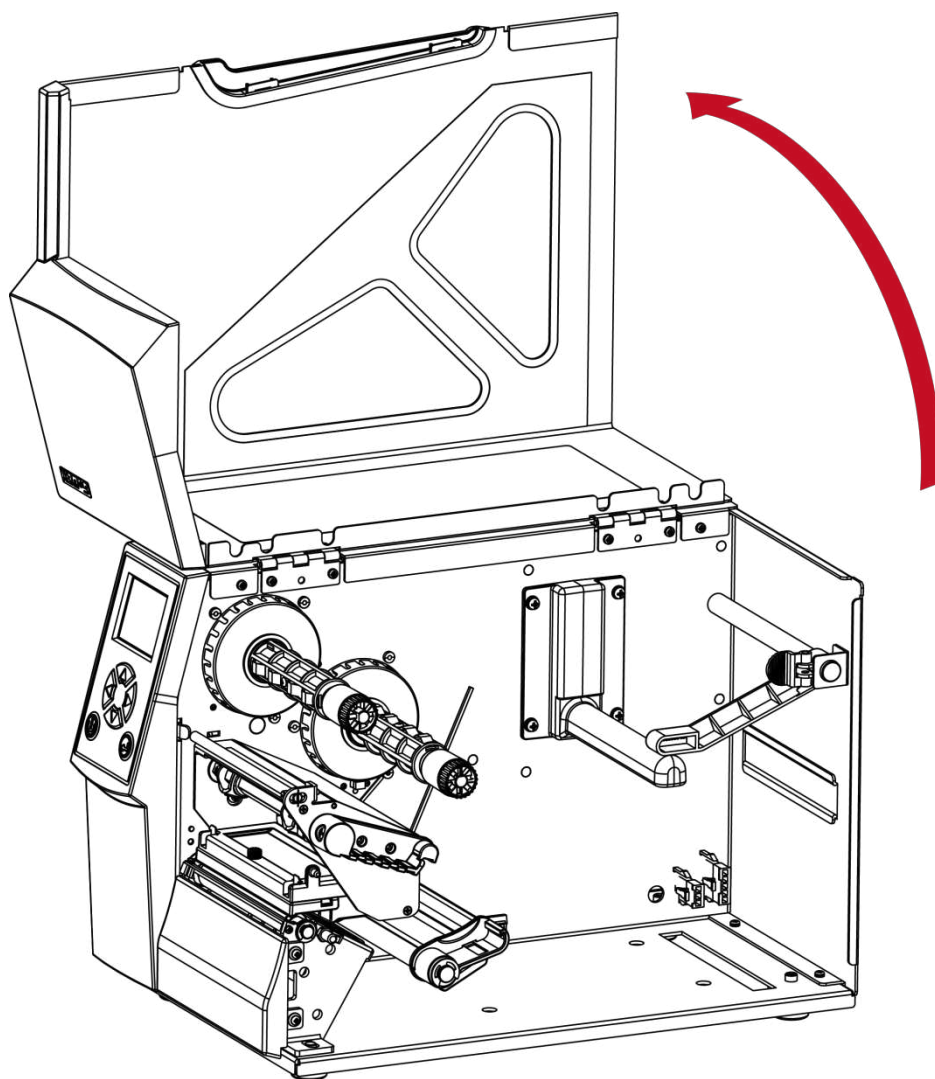
NOTE

*   Remember to switch off the printer before installing the cutter.

**   Do not use to cut adhesive labels! Glue residue will be left on the cutter blade and impair its functioning.

5-2 Installing the Cutter

5-2-1 Installing the Guillotine Cutter

Overview Of Guillotine Cutter
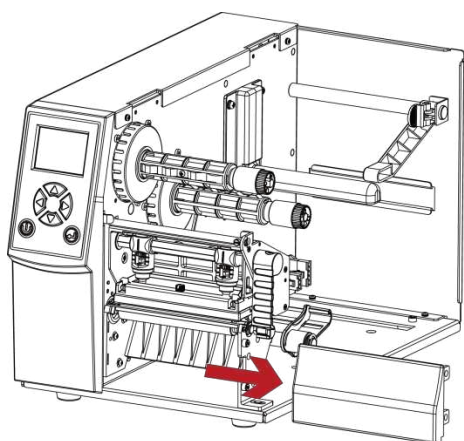

CONNECTION CABLE OF GUILLOTINE CUTTER

COVER
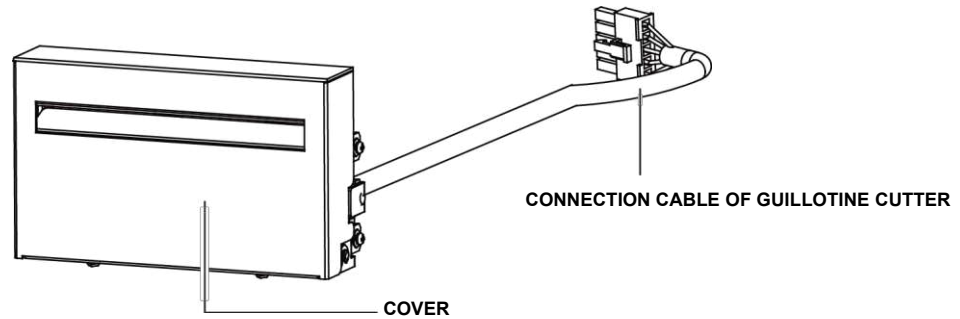
Steps for installing the Guillotine Cutter:

(Power off the printer and remove the power cable before installing the guillotine cutter module)
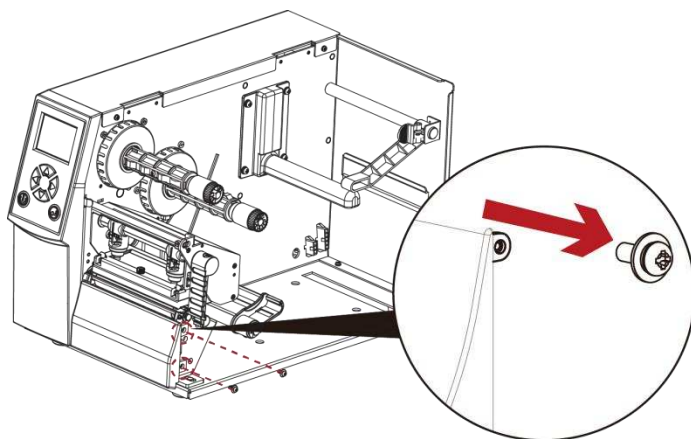
1.   Remove the screw (as circle indicated).

NOTE

*   Power off the printer and remove the cable from the connector before installing guillotine cutter module.

**   Labels with adhesive glue are not applicable or otherwise could result to malfunction.

***   Applicable label size is at maximum width of 118mm and minimum length of 30mm. (Usage with labels outside this range

          will be excluded from warranty terms)

****   Stop position (^Ex command) should set to 26~27 through GoLabel before using the guillotine cutter.
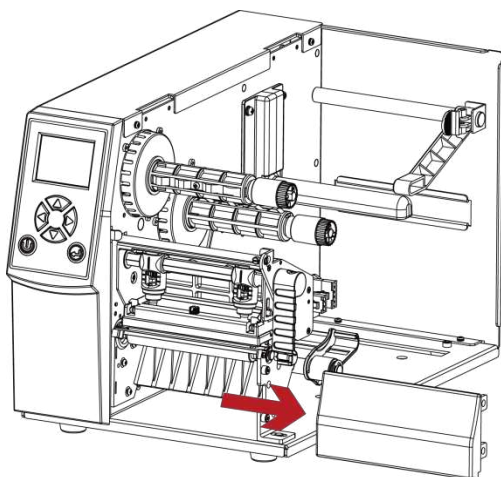
2. Remove the cover panel by pushing to right-hand side.
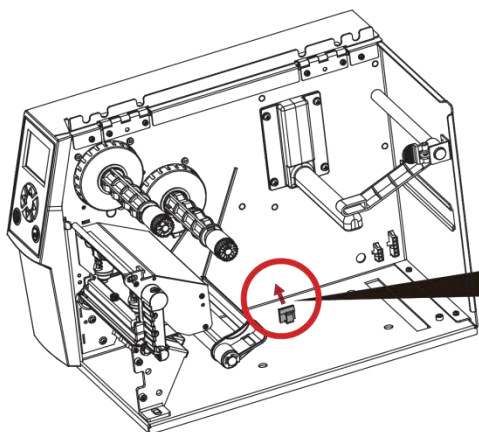
3. Stick the hub onto the circled area.
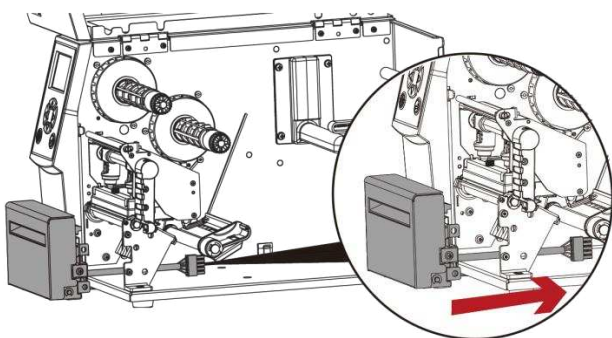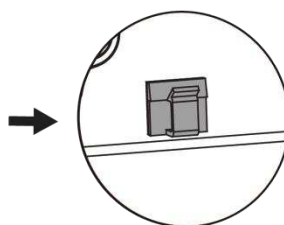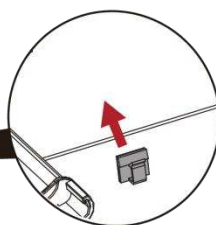
4. Direct the cutter's cable through the platen bracket of the printer.
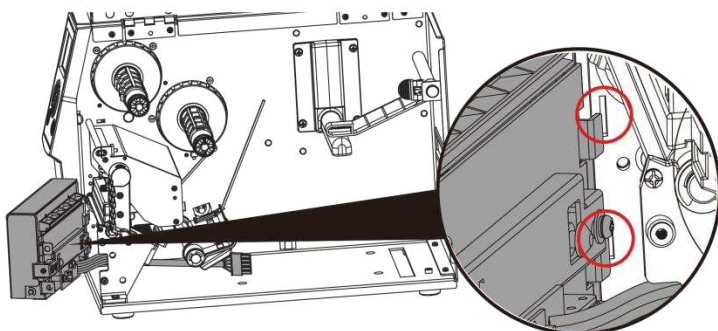
5. Engage the catchs of the cutter module firmly into the printer.

6. **Tighten the screws and plug the cutter's cable into the printer in the direction of the arrow.**
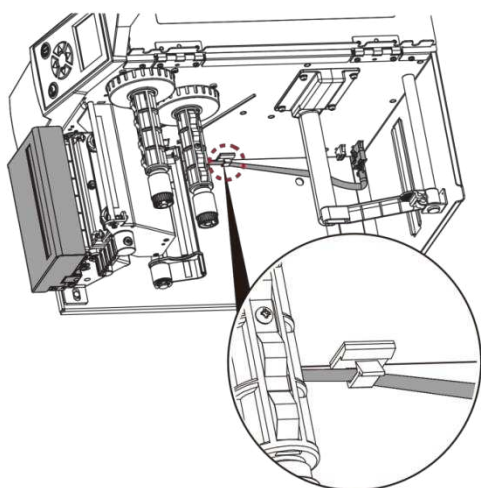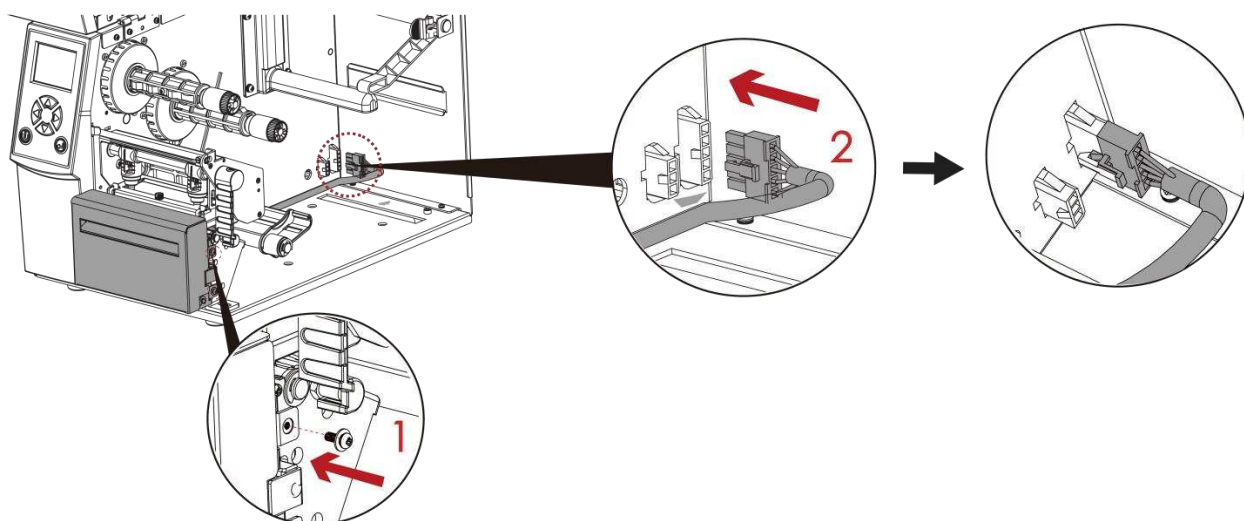
7. **Put the cable into the hub.**
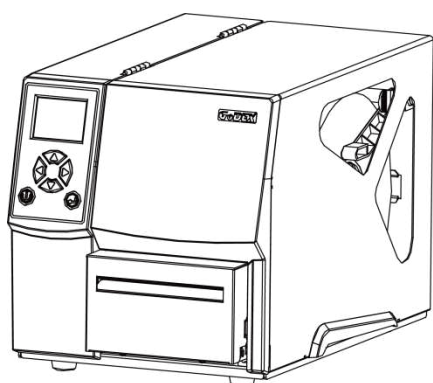
8. **Close printer cover.**

5-2-2 Installing the Rotary Cutter

Overview Of Rotary Cutter

CONNECTION CABLE OF ROTARY CUTTER

COVER
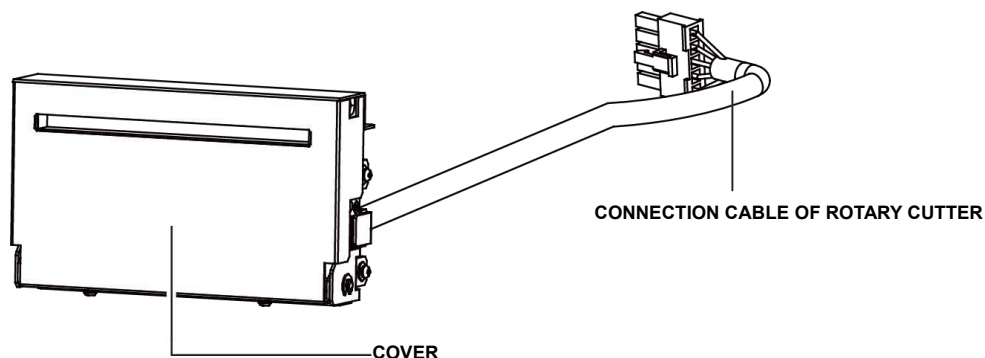
Steps for installing the Rotary Cutter:

(Power off the printer and remove the power cable before installing the guillotine cutter module)

1. Remove the screw (as circle indicated).
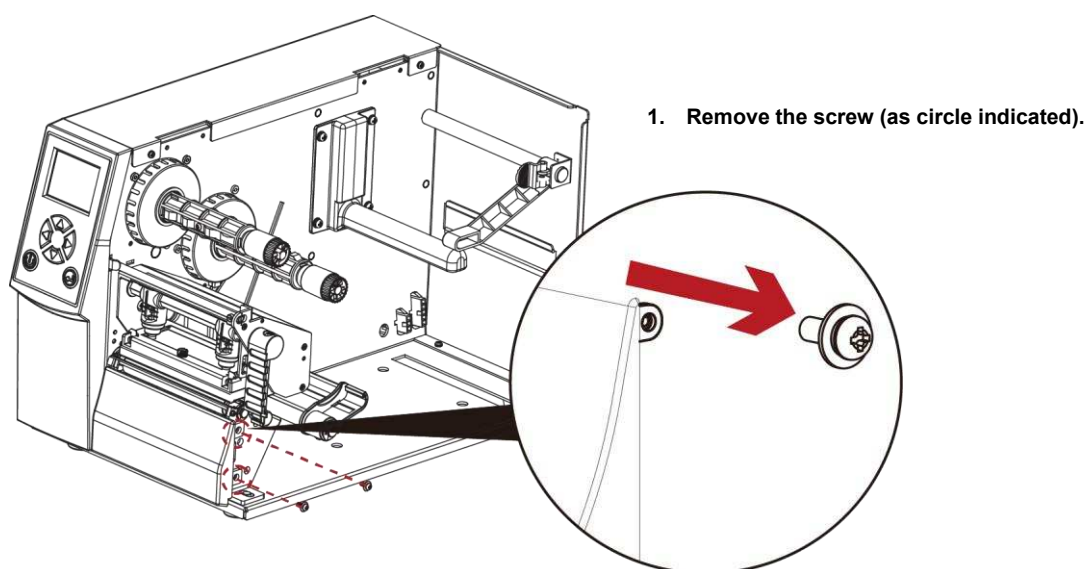
NOTE

*   Power off the printer and remove the cable from the connector before installing rotary cutter module.

**   Labels with adhesive glue are not applicable or otherwise could result to malfunction.

***   Applicable label size is at maximum width of 118mm and minimum length of 30mm. (Usage with labels outside this range will be

          excluded from warranty terms)

****   Stop position (^Ex command) should set to 29~30 before using the rotary cutter.

2. Remove the cover panel by pushing to
   right-hand side.
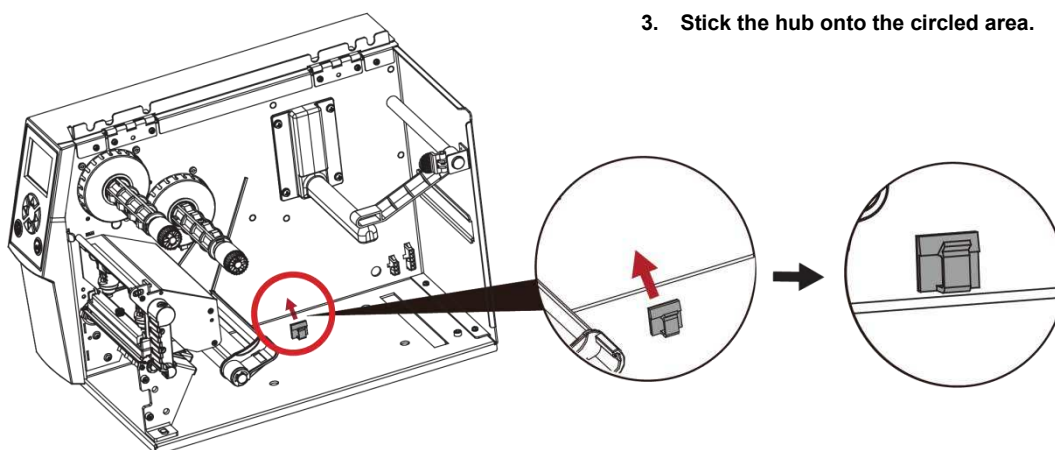
3. Stick the hub onto the circled area.
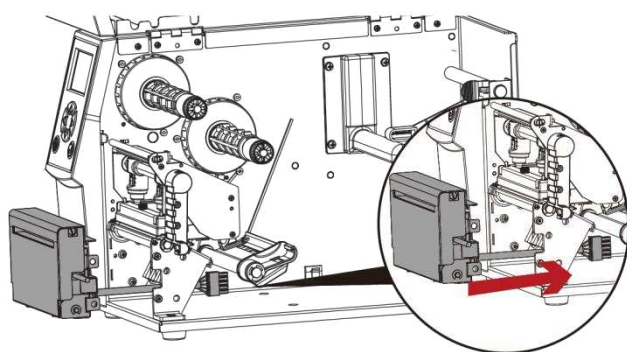
4. Direct the cutter's cable through the platen
   bracket of the printer.
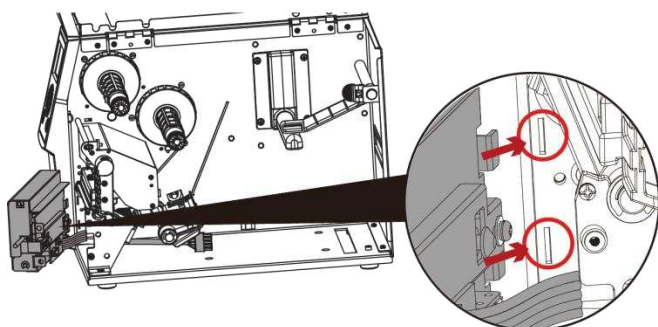
5. Engage the catchs of the cutter module firmly
   into the printer.

6. Plug the cutter's cable into the printer in the direction of the arrow.
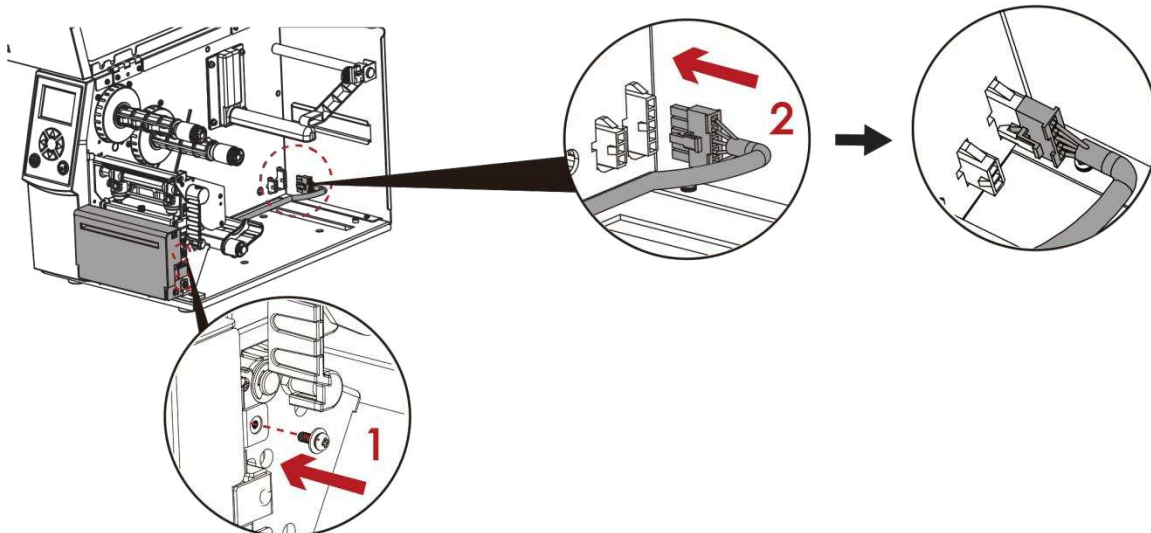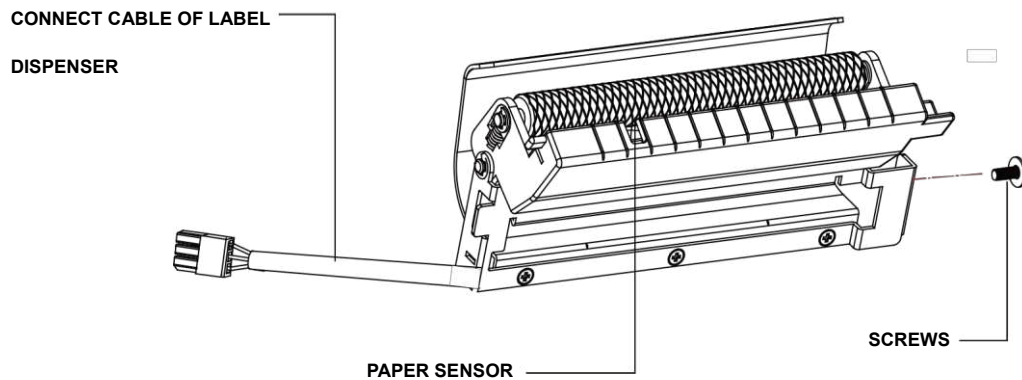

7. Put the cable into the hub.
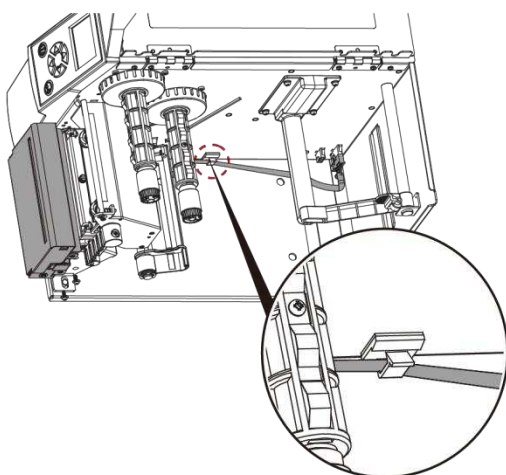
8. Close printer cover.
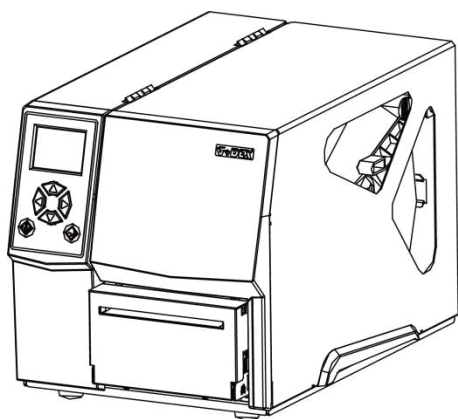
5-3 Installing The Label Dispenser

The Overview of the Label Dispenser

CONNECT CABLE OF LABEL

DISPENSER

PAPER SENSOR

SCREWS

Steps for installing the Label Dispenser:

(Power off the printer and remove the power cable before installing the label dispenser module)

1. **Remove the screw (as circle indicated).**
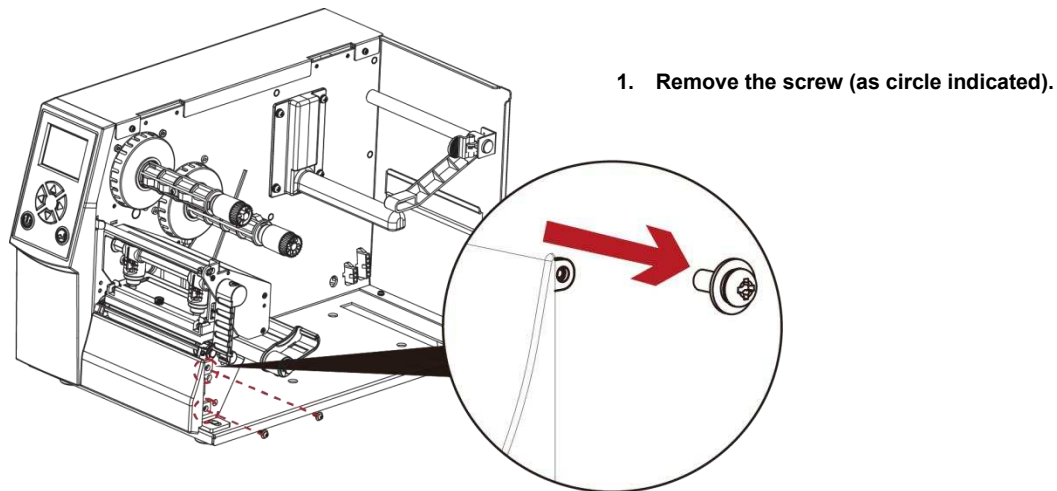
NOTE

*   A label liner thickness of 0.006 mm ± 10% and a weight of 65 g/m2 ± 6% are recommended.

**   The label dispenser will take labels up to a max. width of 110 mm, and labels should be at least 25 mm high.

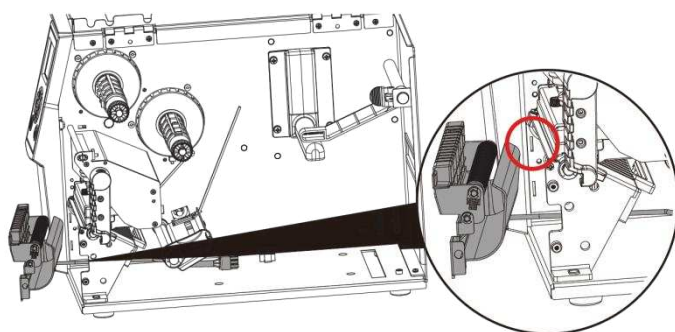***   When using the label dispenser, set the stop position to 9 mm.
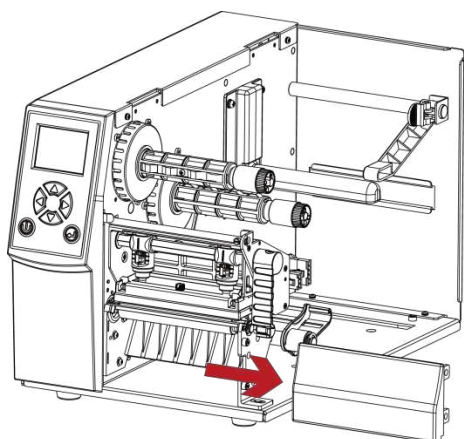
2. Remove the cover panel by pushing to
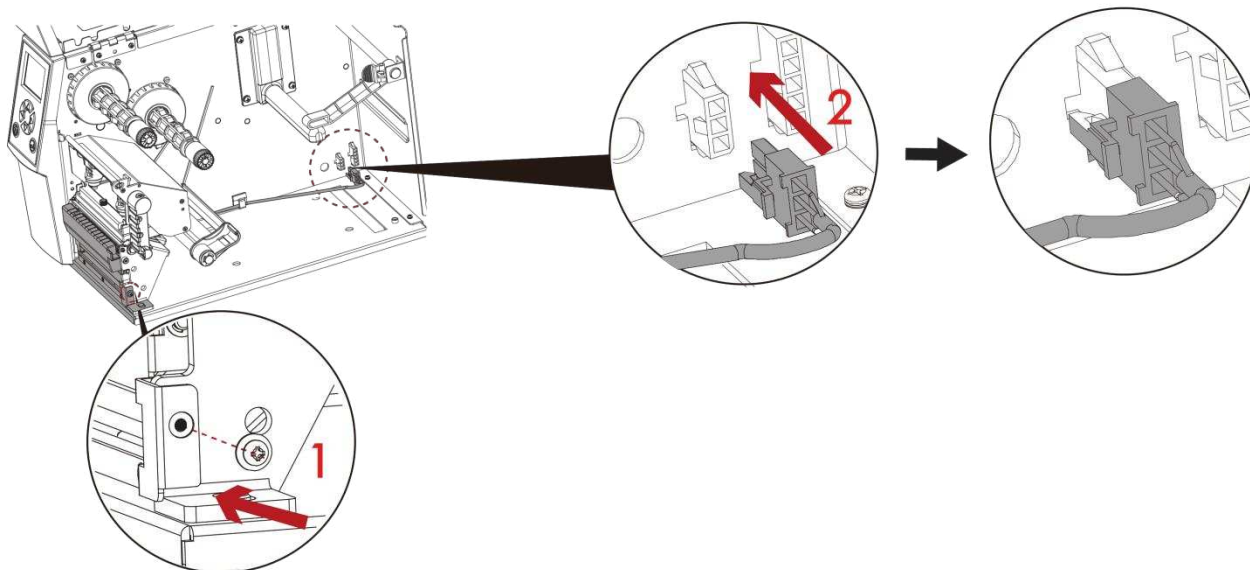   right-hand side.
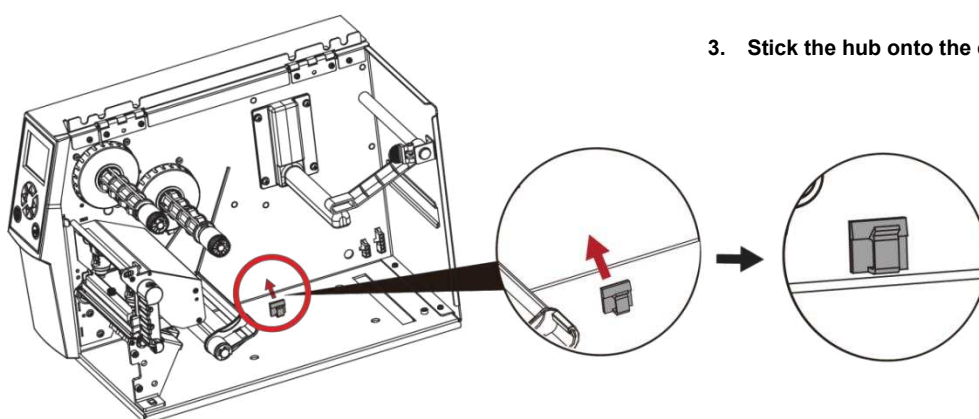
3. Stick the hub onto the circled area.
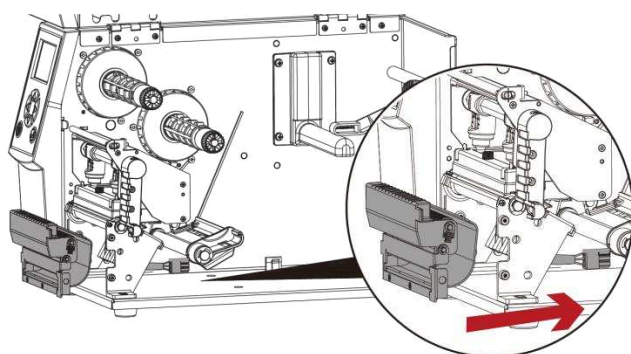
4. Direct the label dispenser's cable through the platen
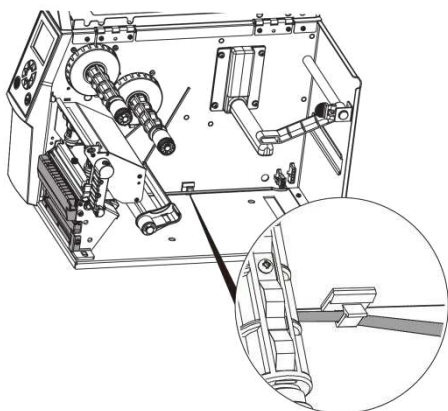   bracket of the printer.

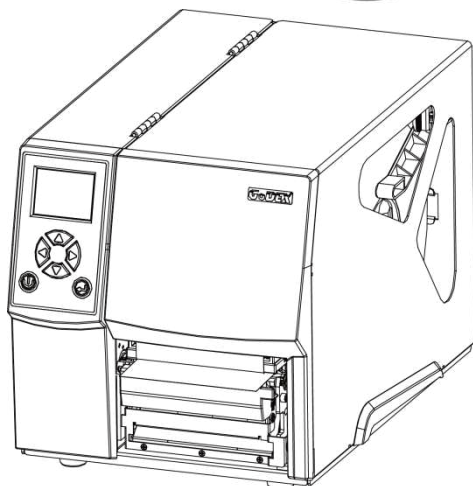5. Engage the catchs of the label dispenser module
   firmly into the printer.

6. **Plug the label dispenser's cable into the printer in the direction of the arrow.**
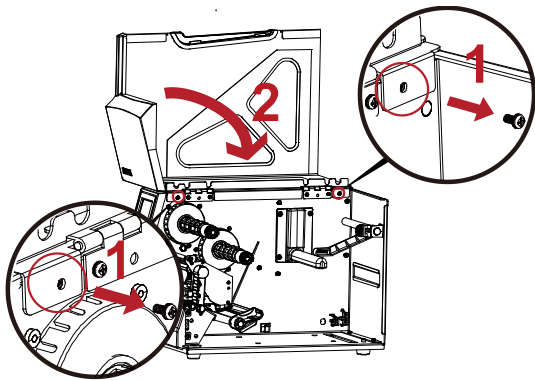

7. Put the cable into the hub.
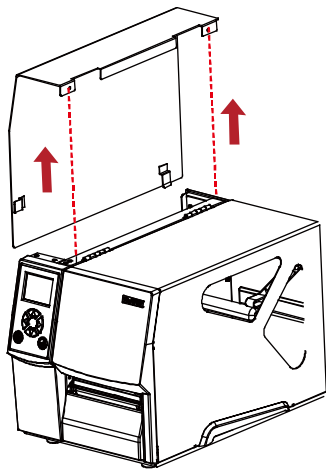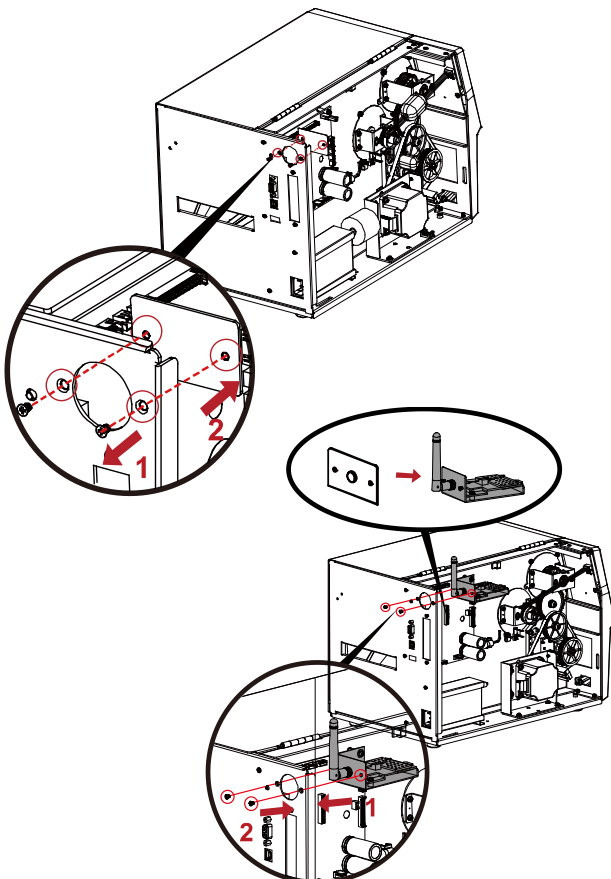

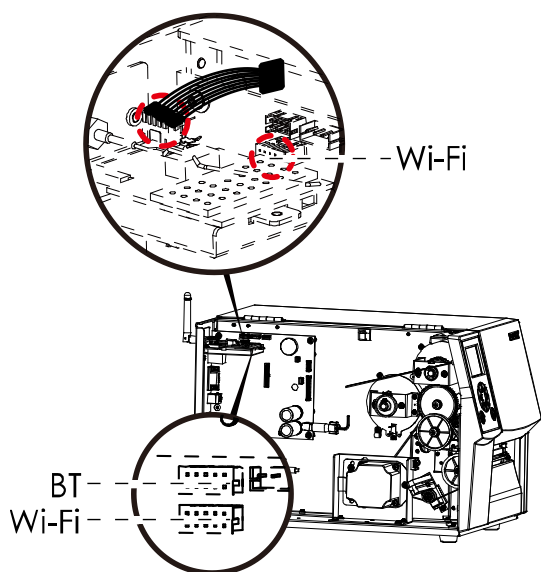**8. Close printer cover.**

5-4 Installing The WiFi Module

Step1. Remove the screw on the

left side cover.

Step2.Disassemble the left side cover.

Step3.Install the WiFi Module.

Wi-Fi

BT
Wi-Fi

Step4.Connect the cable.

Step5.Install the left side cover.

2

1

2

2

Step6. Lock the left cover screws.

5-5 Installing The Bluetooth Module
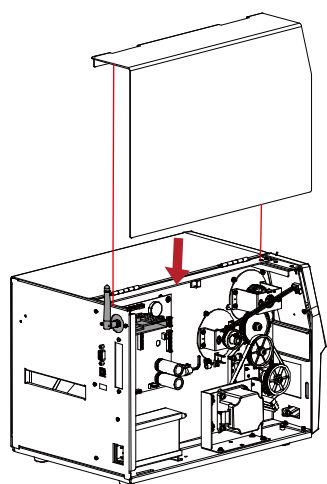
Step1. Remove the screw on

the left side cover.

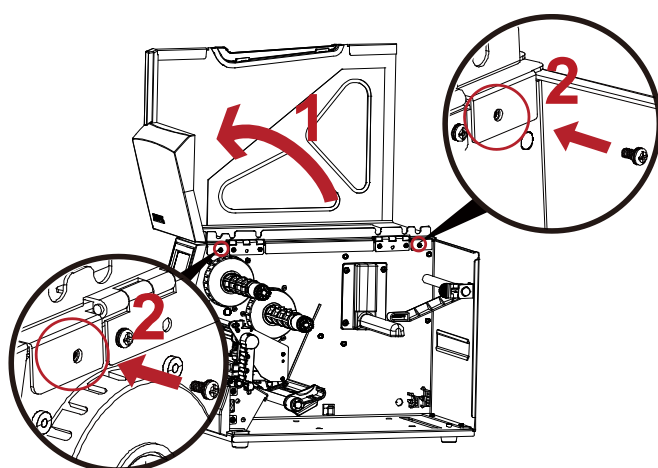Step2. Disassemble the left
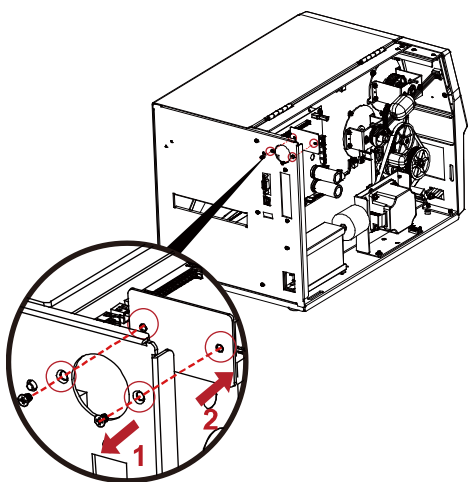
side cover.

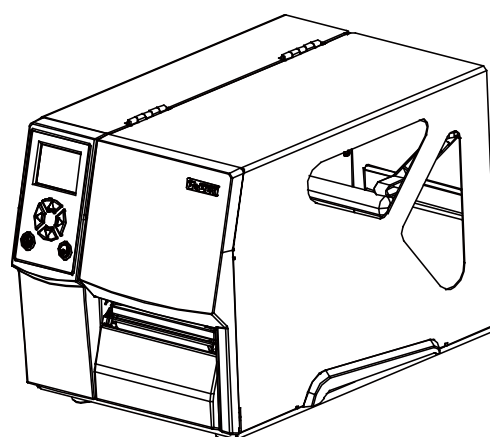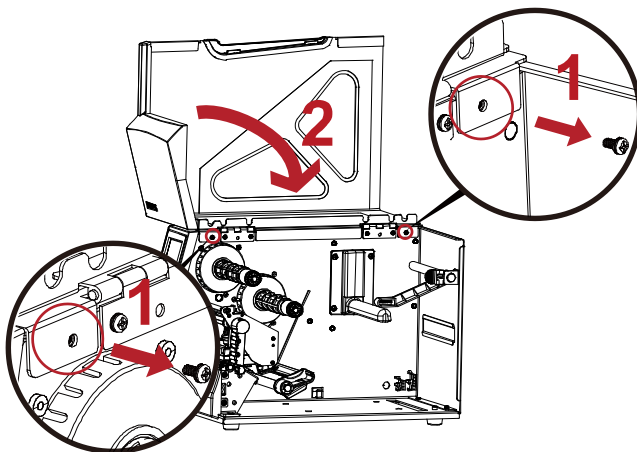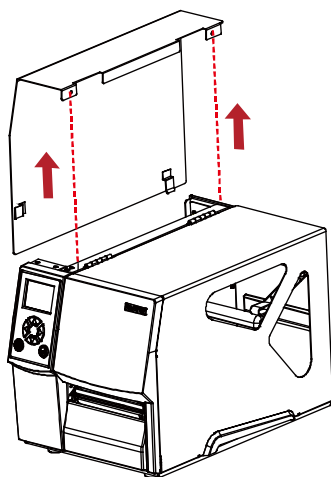Step3. Install the Bluetooth

Module.
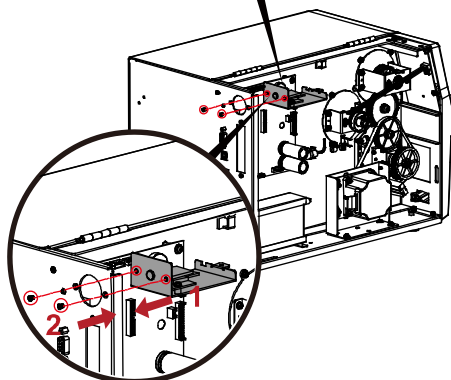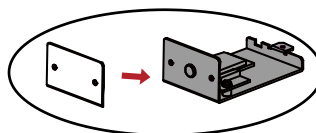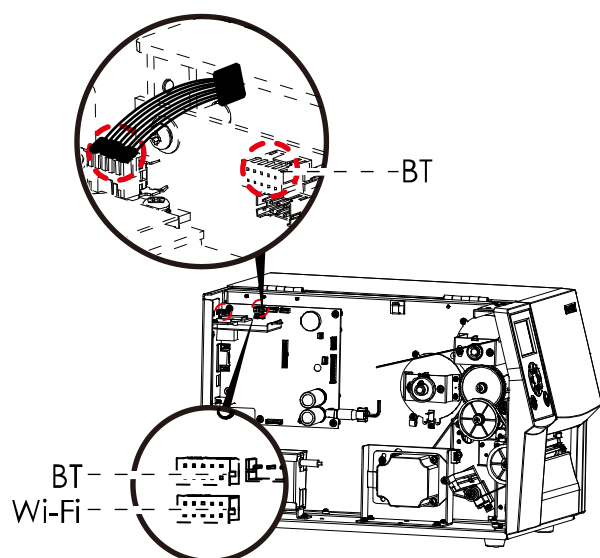
Step4. Connect the cable.
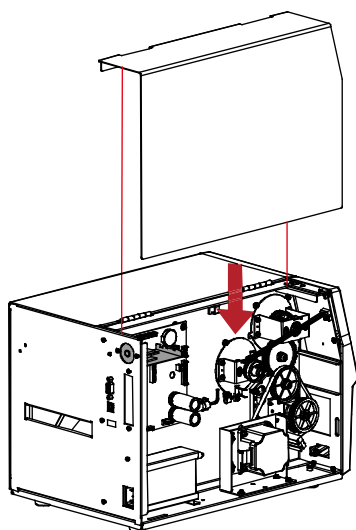
Step5. Install the left side cover.
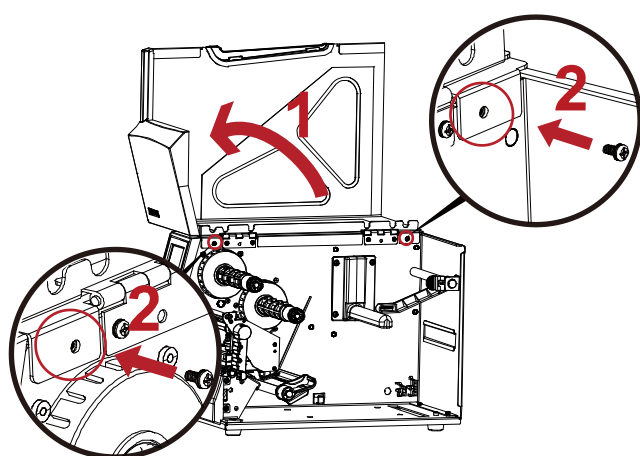
Step6. Lock the left cover
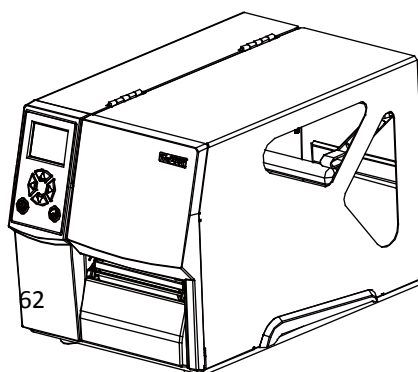
screws.

6 Maintenance and Adjustment

6-1 Installing / removing the print head module
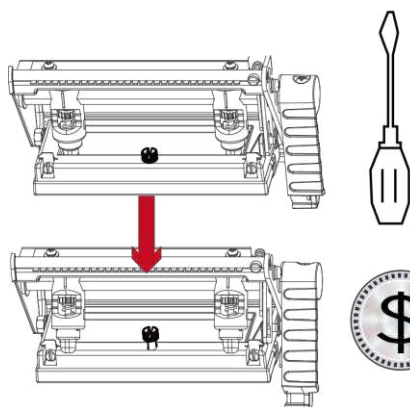
1. Open the printer cover.
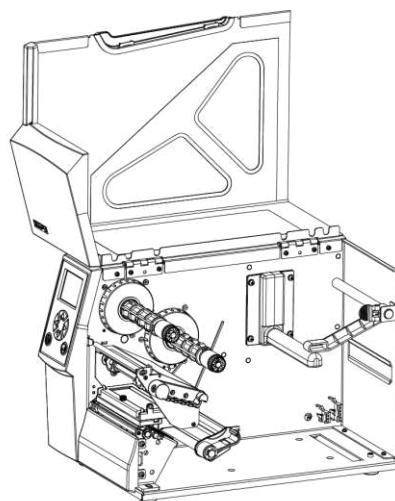
2. Using a screwdriver or a coin, loosen the screw to take out the TPH module.
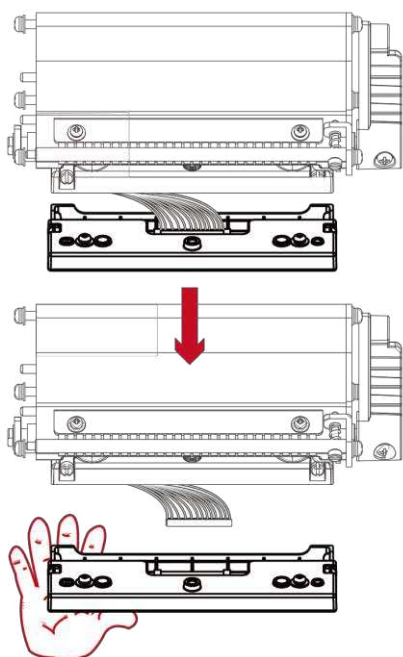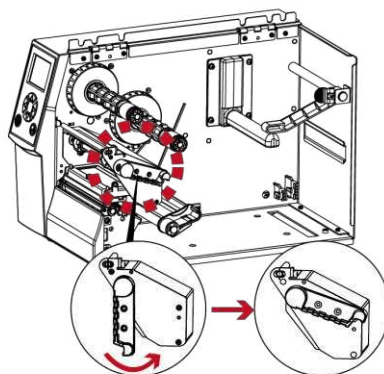
3. Turn the print head counterclockwise to a top right position

4. Turn the print head counterclockwise to a top right position

NOTE

* Remember to switch off the printer before removing the print head module.

6-2 Adjusting the print line

1. Open the printer cover.

2. Using a screwdriver or a coin to loosen the screw

3. Turn the print head counterclockwise to a top right position
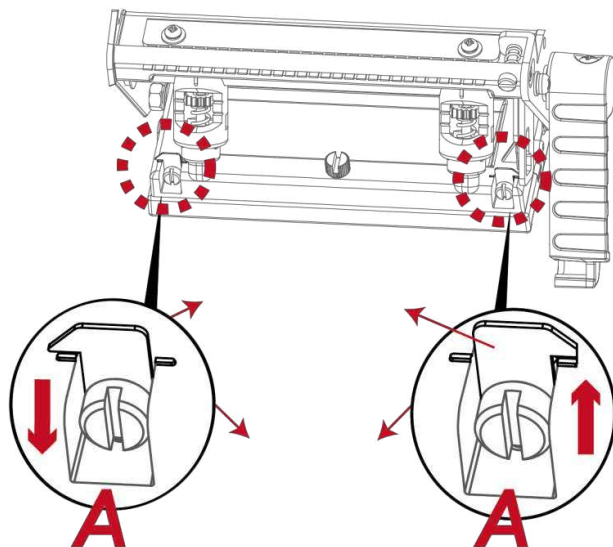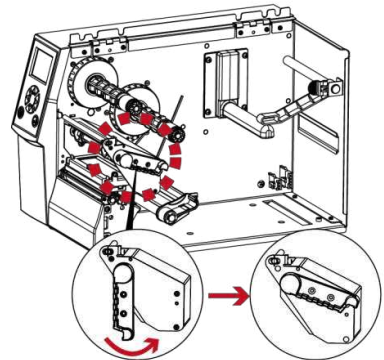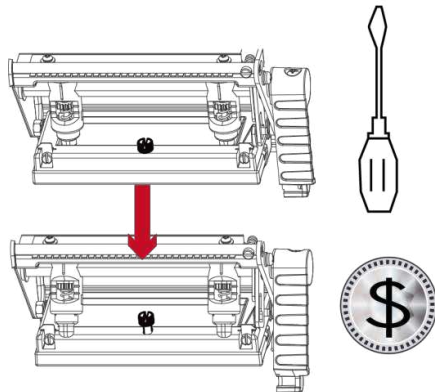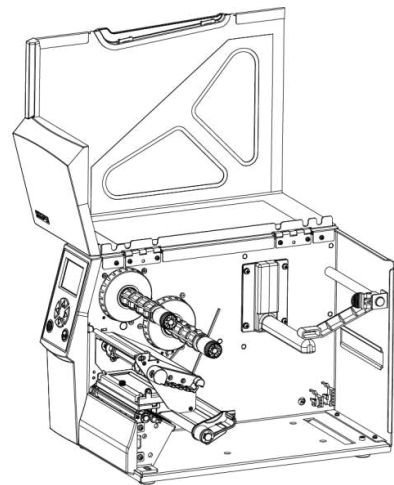
If no improvement is visible, turn the screws(A) clockwise or counterclockwise as far as possible and be sure to align with the indicator board and indicator line. Repeat the adjustment process until printing quality has improved.

A

A

6-3 Adjusting ribbon tension

You can adjust the ribbon tension by turning the ribbon shaft knob (see illustration) clockwise or counterclockwise.

There are 4 possible settings, which is marked on the ribbon supply hub.

1 : Tension is the highest

4 : Tension is the lowest

If the tension is so low that the ribbon does not move forward, you need to reduce the tension of the ribbon supply hub.

To set the tension, press in the knob and turn it clockwise or counterclockwise as required.

Increasing the tension of the ribbon rewind hub will remove any wrinkling of the ribbon during printing, which results from the use of different ribbon materials. (For details about the wrinkling/creasing of ribbons, see Section 6-6.)

If you are using a very narrow ribbon, the printer may not move the label stock forward (particularly with a ribbon that is less than 2" wide). In that case, reduce the tension by turning the knob of the ribbon supply hub counterclockwise.
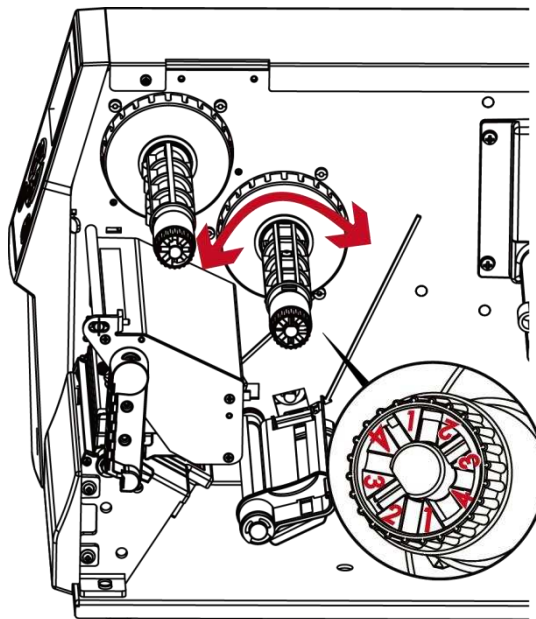
6-4 Cleaning the thermal print head

Dirt on the print head or ribbon may result in inadequate print quality

(there are only partial images on the label). The printer cover should therefore be kept

closed when possible.

Keeping dirt and dust away from the paper or labels ensures a good print quality

and a longer lifespan of the print head. Here is how you clean the print head:

1. Switch off the printer.

2. Open the printer cover.

3. Remove the ribbon.

4. Release the print head by turning the print head release lever.

5. To remove any label residue or other dirt from the print head

   (see Red arrow), please use a soft lint-free cloth dipped in alcohol to wipe.
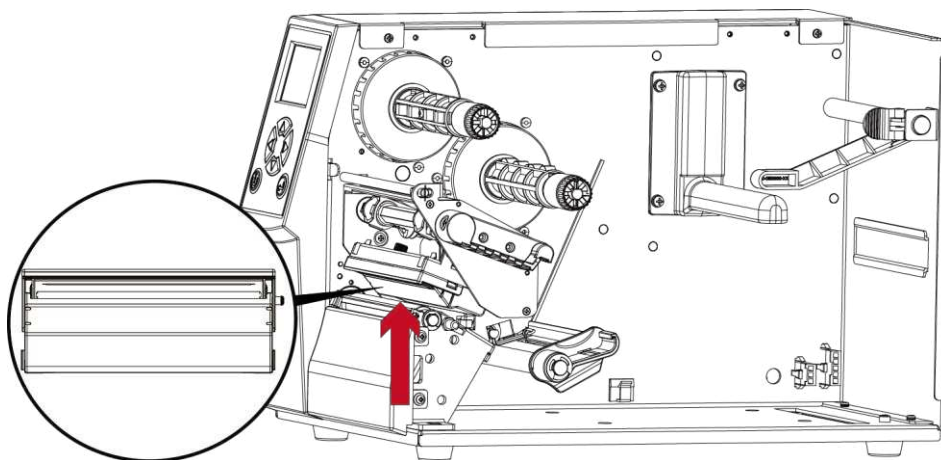
6-5 Adjusting the balance and print head tension

1. Open the printer
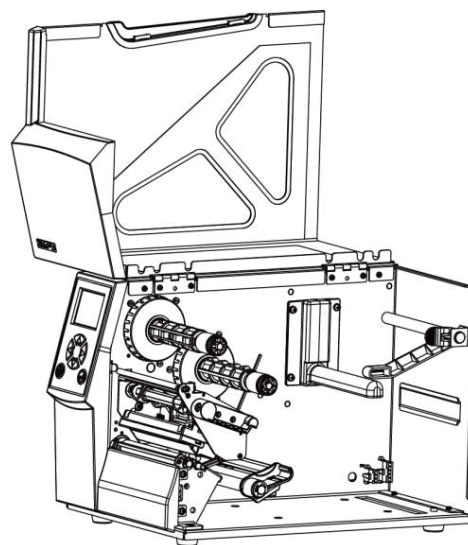
2. Using a screwdriver or a

   coin to loosen the screwcoin to loosen the screw
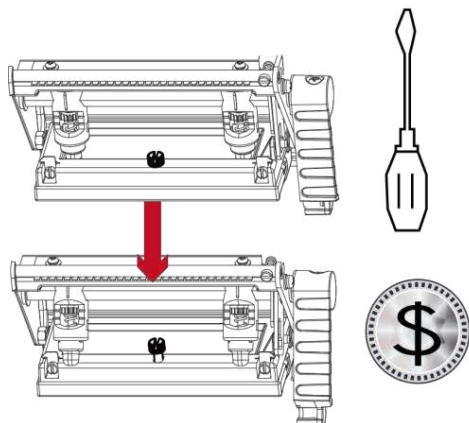
When using a variety of label stock

and ribbons, the ink may not be evenly distributed.

If there is no printed image on one side of the paper,

or the ribbon wrinkles, the print head pressure

must be readjusted using the TPH spring boxes.

Move the TPH spring boxes as shown in the illustration

to change the print head pressure.

The wider the label you are using, the further apart

the TPH spring boxes must be moved away from

each other. If there is no quality improvement,

you need to change the pressure on the TPH spring boxes.

Reset Mark (A)
Mark (B)
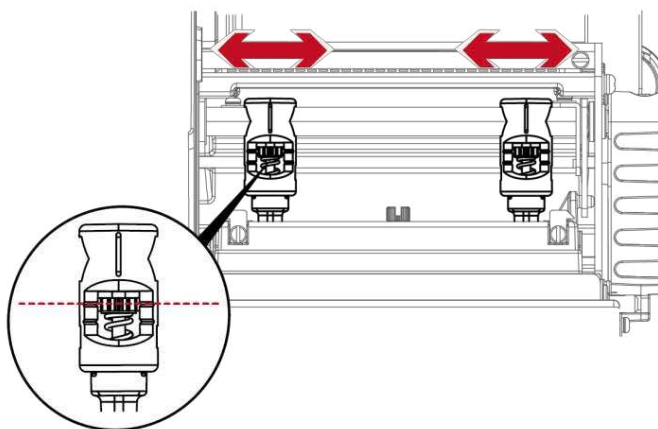
Turning the screw left increases the pressure,

while turning it right reduces the pressure.

Be sure not to turn the screw so that it goes below Mark(B).
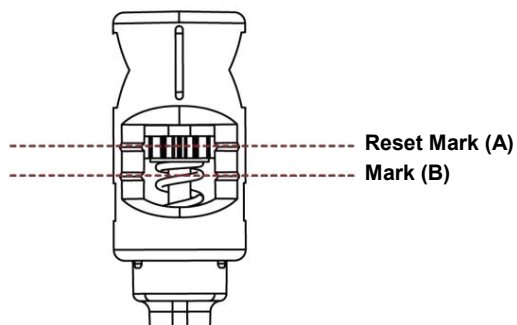
6-6 Ribbon shield settings

The use of different ribbon materials may cause wrinkling of the ribbon, which in turn affects the print result

as illustrated by the examples in (a) and (b). To change the print quality, you can adjust the ribbon shield screws.

If your print result looks like the example in (a), you need to turn ribbon shield screw clockwise.

If your print result looks like the example in (b), you need to turn ribbon shield screw counterclockwise.

To keep track of the change in print quality, you should adjust the screws by half a turn at a time.

Print a test page. If there is no improvement in the print result, turn the screw by another half turn.

Do not turn the adjustment screw more than two full turns(360°).
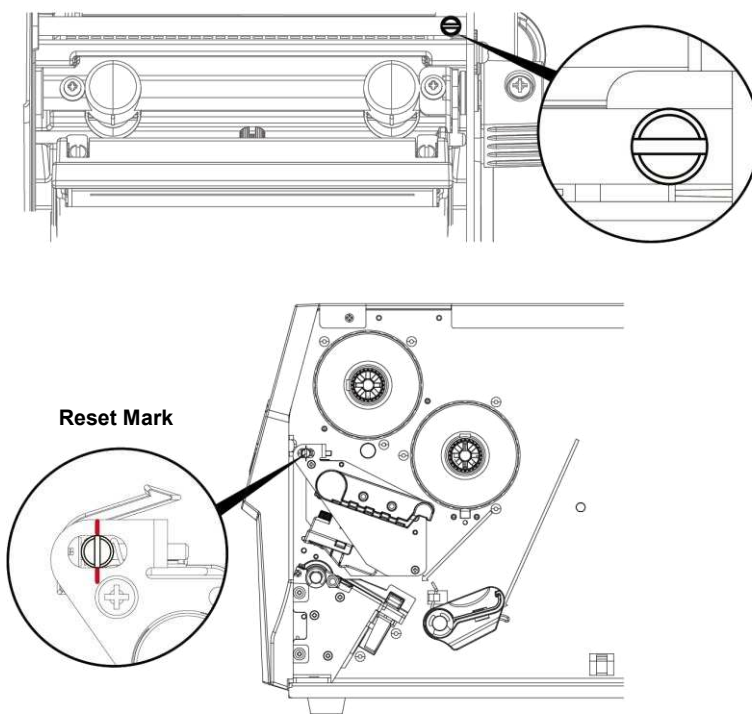
Reset Mark

NOTE

*   If you adjust the screw by more than two full turns, the paper feed may no longer function correctly. In that case,

unscrew the ribbon shield screws to align the reset mark and restart the adjustment process.

6-7 Cutter settings
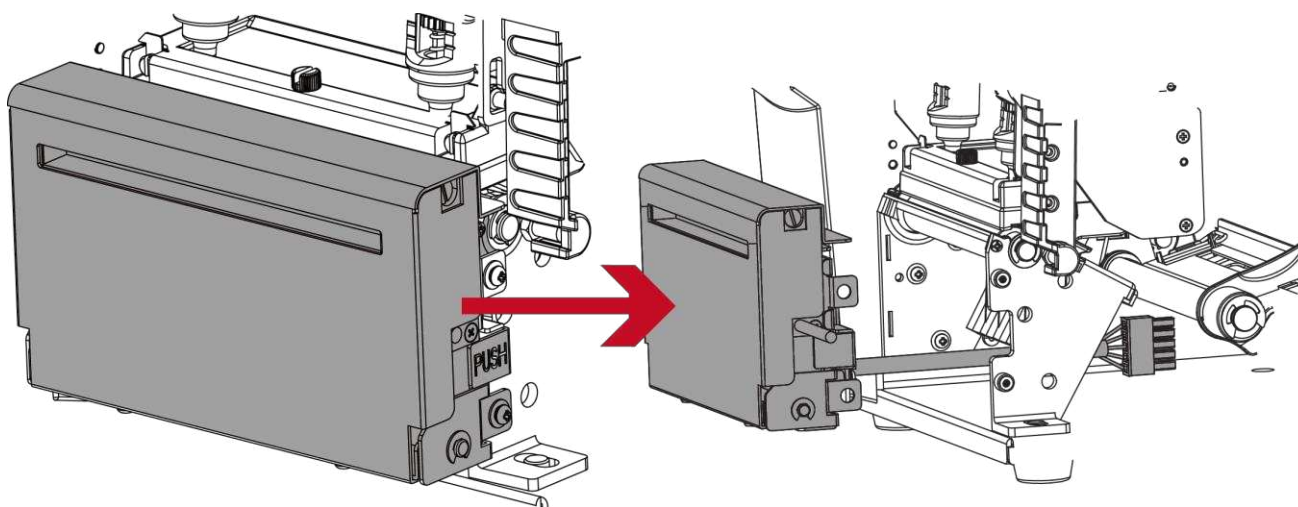
Switch off the printer before removingthe CUTTER.

(Remove or install cutter refer to ''accessories'' in Section 5)

Unscrew the screw at the

bottom of cutter .
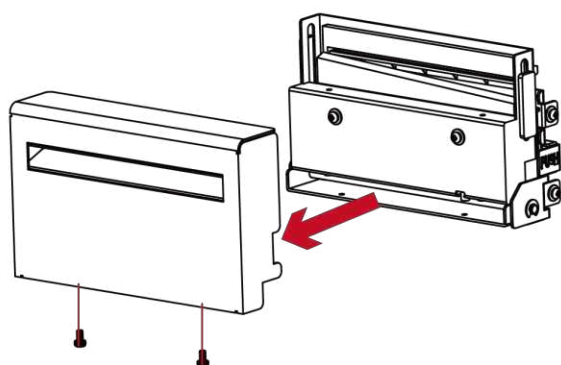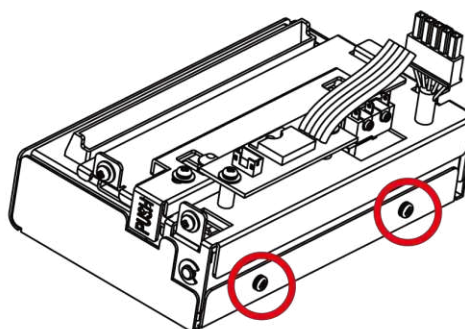
Remove the cutter cover.

Clean and remove jammed paper.

Reinstall CUTTER back onto printer.

NOTE

* Remember to switch off the printer before removing the CUTTER.

** The label medium should be at least 30 mm long to ensure correct functioning of the cutter.

6-8 Troubleshooting

Problem	Solution
The printer is switched on but the LED does not light up.	♦ Check the power supply. *Please see the Section 2.4*
The LED lights up red and printing is interrupted.	♦ Check the software settings (driver settings) or command codes. ♦ Look for the error alert in the table in Section 3.3. Error Alerts. ♦ Check whether the print mechanism is closed correctly. *Please see the Section 3.3*
The label stock passes through the printer but no image is printed.	♦ Please make sure that the label stock is loaded the right side up and that it is the suitable material. ♦ Choose the correct printer driver. ♦ Choose the correct label stock and a suitable printing mode.
The label stock jams during printing.	♦ Clear the paper jam. Remove any label material left on the thermal print head and clean the print head using a soft lint-free cloth dipped in alcohol. *Please see the Section 6.1*
There is no printed image on some parts of the label.	♦ Check whether there is any label material or ribbon stuck to the the print head. ♦ Check for errors in the application software. ♦ Check whether the starting position has been set correctly. ♦ Check the ribbon for wrinkles.
There is no printed image on part of the label or the image is blurred.	♦ Check the thermal print head for dust or other dirt. ♦ Use the internal "~T" command to check whether the thermal print head will carry out a complete print job. ♦ Check the quality of the print medium.
The printed image is positioned incorrectly.	♦ Check whether there is paper or dust covering the sensor. ♦ Check whether the label stock is suitable. Contact your supplier. ♦ Check the paper guide settings.
Skipping labels during printing.	♦ Check the label height setting. ♦ Check whether there is dust covering the sensor. ♦ Run the auto-detection function. *Please see the Section 3.2*
The printed image is blurred.	♦ Check the darkness setting. ♦ Check the thermal print head for dust or dirt. *Please see the Section 6.1*
The cutter does not cut off the labels in a straight line.	♦ Check whether the label stock is positioned straight.
The cutter does not cut off the labels completely.	♦ Check whether the label is more than 0.2 mm thick.
When using the cutter, the labels are not fed through or cut off incorrectly.	♦ Check whether the cutter has been correctly installed. ♦ Check whether the paper guides are functioning correctly.
The label dispenser is not functioning normally.	♦ Check whether there is dust on the label dispenser. ♦ Check whether the label stock is positioned correctly.

NOTE

* If any problems occur that are not described here, please contact your dealer.

APPENDIX-PRODUCT SPECIFICATIONS

Model Name		ZX420	ZX420i	ZX430	ZX430i
Print Method		Thermal Transfer / Direct Thermal			
Resolution		203 dpi (8 dots/mm)		300 dpi (12 dot/mm)	
Print Speed		6 ips (152 mm/s)		4 ips (102 mm/s)	
Print Width		4.25" (108mm)		4.16" (105.7mm)	
Print Length		Min. 0.16" (4 mm)** ; Max . 157.44" (3999mm)		Min. 0.16" (4 mm)** ; Max. 73.19"(1859 mm)	
Processor		32-bit RISC CPU			
Memory	Flash	128 MB Flash (60 MB for user storage)			
	SDRAM	32 MB			
Sensor Type		Adjustable reflective sensor and transmissive sensor, left aligned			
Media	Type	Continuous form, gap labels, black mark sensing, and punched hole; label length set by auto sensing or programming			
	Width	Tear : Min. 1" (25.4 mm) – Max. 4.64" (118 mm) Cutter : Max. 4.61" (117 mm) Dispenser / Rewind : Max. 4.64" (118 mm)			
	Thickness	Min. 0.003" (0.076 mm) – Max. 0.01" (0.25 mm)			
	Label roll diameter	Max. 8" (203.2 mm) with 3" (76.2 mm) core Max. 6" (152.4 mm) with 1.5" (38.1 mm) core Max. 5" (127 mm) with 1" (25.4 mm) core			
	Core diameter	Min. 1 " (25.4 mm) – Max. 3" (76.2 mm)			
Ribbon	Types	Wax, wax/resin, resin			
	Length	Max. 1476' (450 m)			
	Width	Min. 1.18" (30 mm) – Max. 4.33" (110 mm)			
	Ribbon roll diameter	3" (76.2 mm)			
	Core diameter	1" (25.4 mm)			
Printer Language		EZPL, GEPL, GZPL auto switch			
Software	Label design software	GoLabel (for EZPL only)			
	Driver	Windows 2000, XP, Vista, Windows 7, 8.1 and 10 , Windows Server 2003 & 2008 、 MAC 、 Linux			
	DLL	Win CE, .NET, Andriod, Windows Mobile, Windows 2000 / XP / VISTA / 7 / 8.1 / 10			
Resident Fonts	Bitmap Fonts	6, 8, 10, 12, 14, 18, 24, 30, 16X26 and OCR A & B Bitmap fonts 90°, 180°, 270° rotatable, single characters 90°, 180°, 270° rotatable Bitmap fonts 8 times expandable in horizontal and vertical directions			
	TTF Fonts	TTF Fonts (Bold / Italic / Underline). 0°,90°, 180°, 270° rotatable			
Download Fonts	Bitmap Fonts	90°, 180°, 270° rotatable, single characters 90°, 180°, 270° rotatable			
	Asian Fonts	16x16, 24x24. Traditional Chinese (BIG-5), Simplified Chinese(GB2312), Japanese (S-JIS), Korean (KS-X1001) 90°, 180°, 270° rotatable and 8 times expandable in horizontal and vertical directions			
	TTF Fonts	TTF Fonts (Bold / Italic / Underline). 0°,90°, 180°, 270° rotatable			
Barcodes	1-D Bar Codes	China Postal Code, Codabar, Code 11, Code 32,Code 39, Code 93, Code 128 (subset A, B, C), EAN-8/EAN-13 (with 2 & 5 digits extension), EAN 128, FIM, German Post Code, GS1 DataBar, HIBC, Industrial 2 of 5 , Interleaved 2-of-5 (I 2 of 5), Interleaved 2-of-5 with Shipping Bearer Bars, ISBT-128, ITF 14, Japanese Postnet, Logmars, MSI, Postnet, Plessey, Planet 11 & 13 digit, RPS 128, Standard 2 of 5, Telepen, Matrix 2 of 5, UPC-A/UPC-E (with 2 or 5 digit extension), UCC/EAN-128 K-Mart and Random Weight			
	2-D Bar Codes	Aztec code, Code 49,Codablock F , Datamatrix code, MaxiCode, Micro PDF417, Micro QR code, PDF417,QR code, TLC 39, GS1 Composite			
Code Pages		Codepage 437, 737,850, 851, 852, 855, 857, 860, 861, 862, 863, 865, 866, 869, Windows 1250, 1251, 1252, 1253, 1254, 1255, 1257 Unicode UTF8 、UTF16BE 、UTF16LE			
Graphics		Resident graphic file types are BMP and PCX, other graphic formats are downloadable from the software			
Interfaces		• USB 2.0 (B-Type)	• USB 2.0 (B-Type) • Serial port: RS-232 (DB-9) • IEEE 802.3 10/100 Base-Tx Ethernet port (RJ-45) • USB Host (A-Type)	• USB 2.0 (B-Type)	• USB 2.0 (B-Type) • Serial port: RS-232 (DB-9) • IEEE 802.3 10/100 Base-Tx Ethernet port (RJ-45) • USB Host (A-Type)
Control Panel		•1 Power on/standby button with green color LED backlight • 1 Calibration button at rear panel • 1 Control key : FEED / PAUSE / CANCEL with dual color LED backlight: Ready (Green); Error (Red)	• Color TFT LCD with navigation button •1 Power on/standby button with green color LED backlight • 1 Calibration button at rear panel • 1 Control key : FEED / PAUSE / CANCEL with dual color LED backlight: Ready (Green); Error (Red)	•1 Power on/standby button with green color LED backlight • 1 Calibration button at rear panel • 1 Control key : FEED / PAUSE / CANCEL with dual color LED backlight: Ready (Green); Error (Red)	• Color TFT LCD with navigation button •1 Power on/standby button with green color LED backlight • 1 Calibration button at rear panel • 1 Control key : FEED / PAUSE / CANCEL with dual color LED backlight: Ready (Green); Error (Red)
RTC		Standard			
Power		Auto Switching 100-240V AC, 50-60Hz			
Environment	Operation temperature	41°F to 104°F (5°C to 40°C)			
	Storage temperature	-4°F to 140°F (-20°C to 60°C)			
Humidity	Operation	20-85%, non-condensing			
	Storage	10-90%, non-condensing			
Agency Approvals		CE (EMC) 、FCC Class B 、CB 、UL 、cUL 、CCC			
Dimension	Length	15.86" (403 mm)			
	Height	10.79" (274 mm)			
	Width	10.24" (260 mm)			
	Weight	23.81lbs (10.8 Kg), excluding consumables			
	Options	Cutter (Dealer Install) Parallel port adaptor module (Centronic female 36-pin)(Dealer Install) Bluetooth (Dealer Installer) Wireless LAN (IEEE 802.11 b/g/n) (Dealer Install) External label rewinder Label Dispenser (Dealer Install)			

* Specifications are subject to change without notice. All company and/or product names are trademarks and/or registered trademarks of their respective owners.

** Minimum print height and maximum print speed specification compliance can be dependent on non-standard material variables such as label type, thickness, spacing, liner construction, etc. GoDEX is pleased to test non-standard materials for minimum print height, and maximum print speed capability.

***Due to ZX400 Series WiFi module message communication through LAN port, please make sure WiFi module has been removed when you want to use LAN port.

APPENDIX- INTERFACE

- Parallel port

Handshaking	: DSTB is sent to the printer, BUSY to the host computer	
Interface cable	: Parallel cable compatible with IBM computers	
Pinout	: See below	

Pin No.	Function	Transmitter
1	/Strobe	Computer / printer
2-9	Data 0-7	Computer
10	/Acknowledge	Printer
11	Busy	Printer
12	/Paper empty	Printer
13	/Select	Printer
14	/Auto-Linefeed	Computer / printer
15	N/C	
16	Signal Gnd	
17	Chassis Gnd	
18	+5V, max 500mA	
19-30	Signal Gnd	Computer
31	/Initialize	Computer / printer
32	/Error	Printer
33	Signal Ground	
34-35	N/C	
36	/Select-in	Computer / printer

- Serial Port

  Default settings : Baud rate 9600, no parity, 8 data bits, 1 stop bit, XON/XOFF protocol and RTS/CTS

  RS232 Housing(9-pin to 9-pin)

DB9 Socket				DB9 Plug
-	1	_____	1	+5V, max 500mA
RXD	2	_____	2	TXD
TXD	3	_____	3	RXD
DTR	4	_____	4	N/C
GND	5	_____	5	GND
DSR	6	_____	6	RTS
RTS	7	_____	7	CTS
CTS	8	_____	8	RTS
RI	9	_____	9	N/C
Computer				Printer

- USB Port

  Computer Connector : Type A

Pin NO.	1	2	3	4
Function	VBUS	D-	D+	GND

  Connector Type : Type B

Pin NO.	1	2	3	4
Function	VBUS	D-	D+	GND

- Ethernet (RJ-45)

PIN NO.	FUNCTION
1	T+
2	T-
3	R+
4	N/C
5	N/C
6	R-
7	N/C
8	N/C

Notice

* The total current to the serial port may not exceed 500mA.

1.1   Check the Wireless Access Point Setting Value

Connect ZX420i Wireless Module to Wireless Access Point,
and then connect the Module to the Mobile phones or computers through
network.

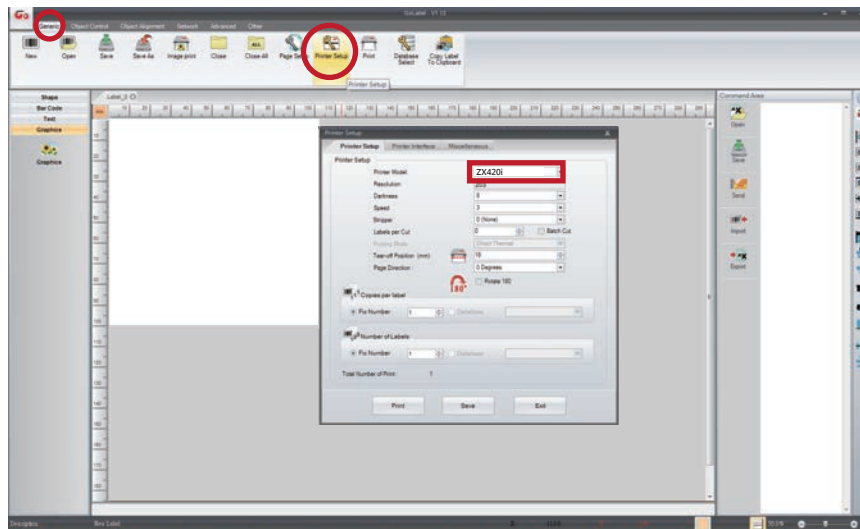About the parameters of wireless access point, please refer to the figure below(Example:D-Link AP)
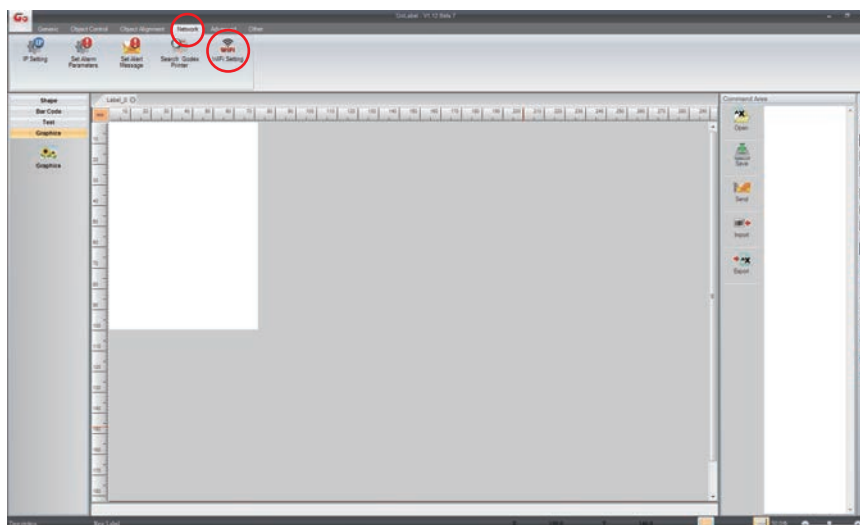
APPENDIX

WiFi Printer Server Module Installation

1.2   Set up ZX420i Wireless Network through Godex WiFi tool

Step 1. Connect ZX420i and computer by USB cable

Step 2. Turn on ZX420i

Step 3. Start Golabel

Step 4. "Generic" →" Printer Setup" →Select printer model to ZX420i (see the screenshot below)

Step 5. Click "WiFi Setting" icon (see the screenshot below)

APPENDIX

WiFi Printer Server Module Installation

Step 6. Input parameters of wireless access point (see the screenshot below)
Step 7. Click "Set Data" icon, and the printer will reboot
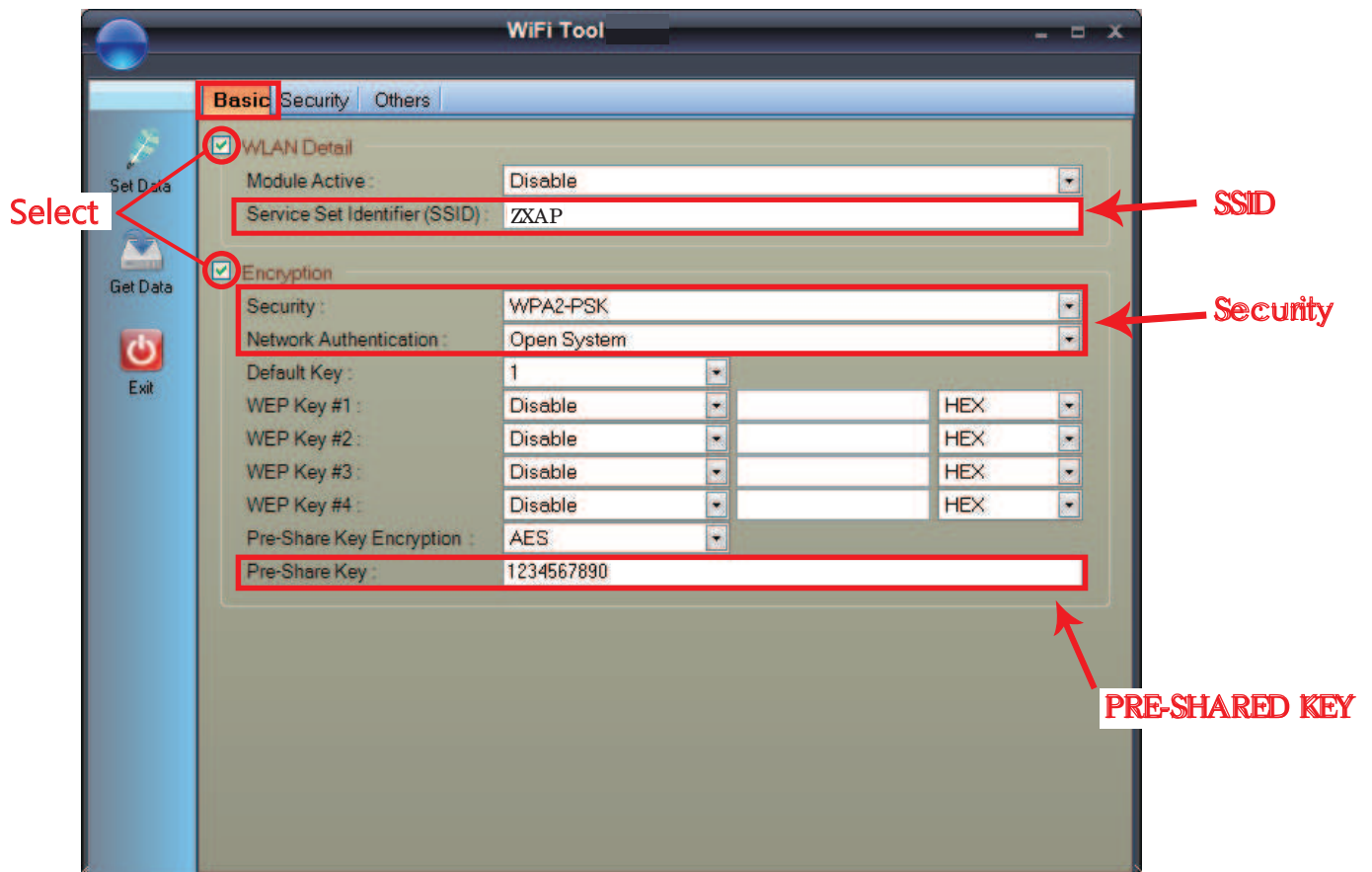
PS: If printer doesn't reboot after a few seconds and 3 beeps are not heard, please repeat the steps from chapter 1.2)

After successful connection, the WiFi icon will change from gray to purple.

1.3   Activate DHCP function for ZX420i

1.   First of all, configure DHCP function through USB

Steps : Click "Generic" → Click "Printer Setup" →Select "USB port/GoDEX ZX420i
" →Click "Save "
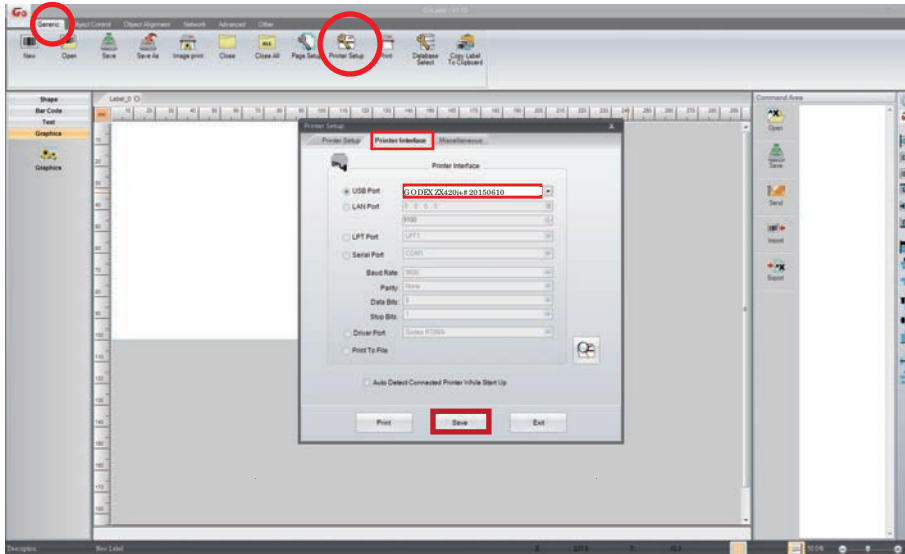
2.   Obtain the printer IP address through WiFi Setting
(Please refer to the screenshot below)
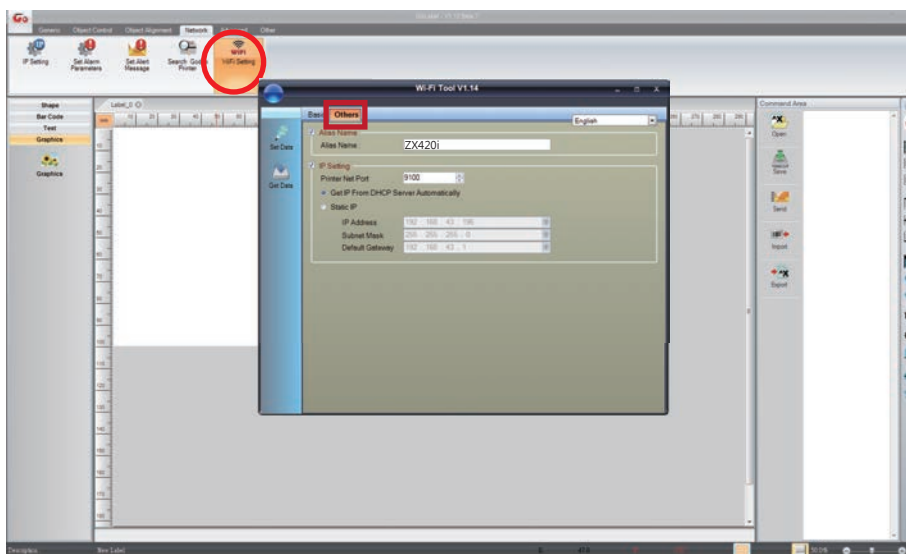
APPENDIX

WiFi Printer Server Module Installation

3.   Fill the IP address into the label printer interface.
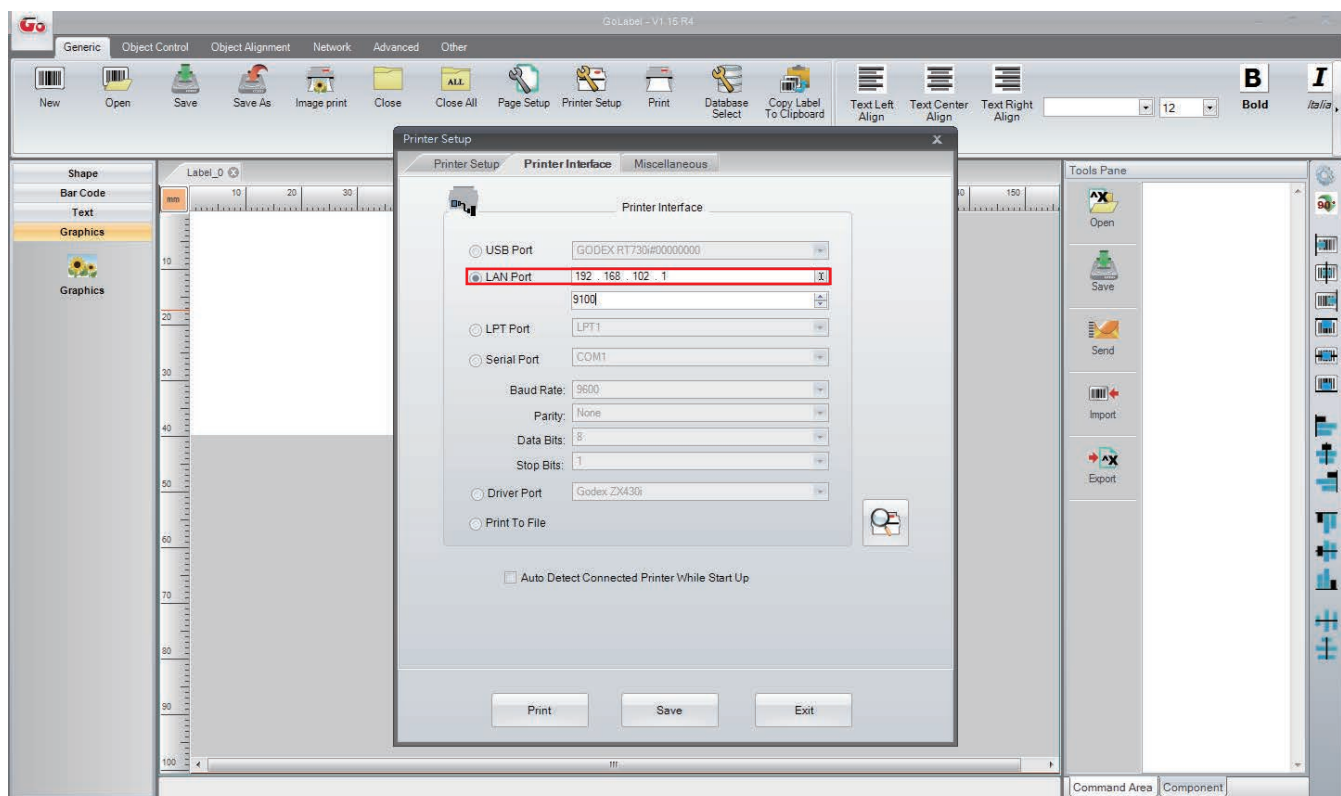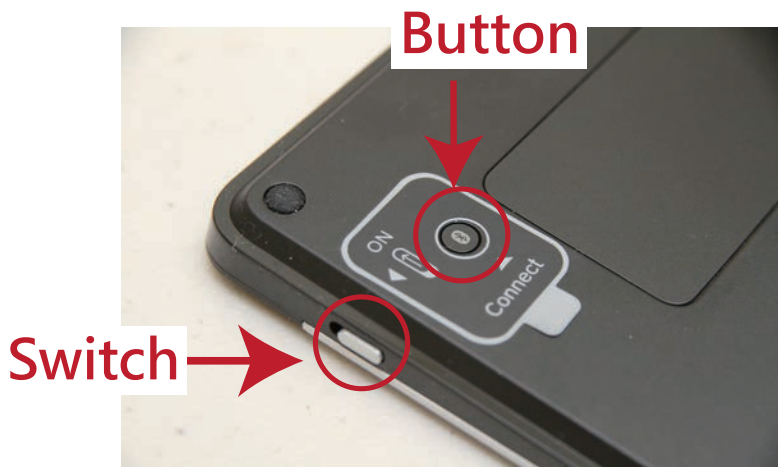
Work with Logitech K810 Keyboard

After install BT Module,

the icon will be appear on LCD display.

instruction icon

model name V1.00A

Ready

Press ▸ key 3 Secs to Enter Menu
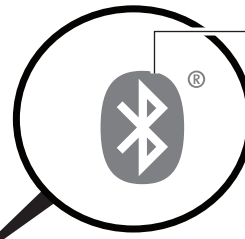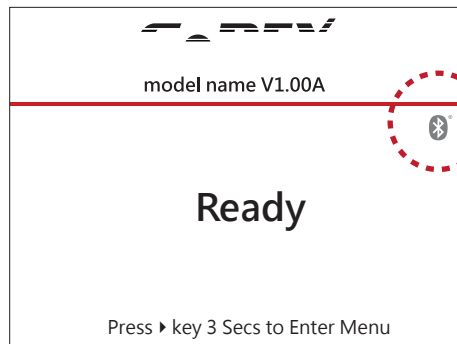
Connect printer and wireless keyboard

Turn on the swith and push the Connect Button.

Button

Switch ➤

The indicatiors are flashing and can be detected by wireless.

Notice

* Different operation with different wireless keyboard. Please refer to wireless keyboard user manual.

** There have pin code default value is 9200 of K810 if user change SSP setting from enable to disable the printer will be asked to key in pin code.
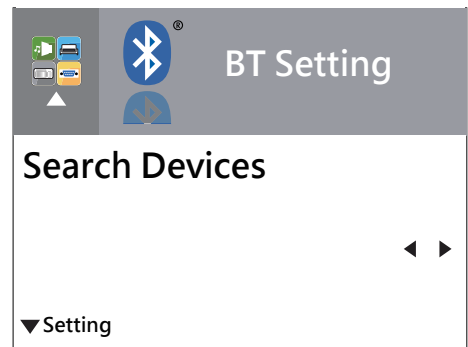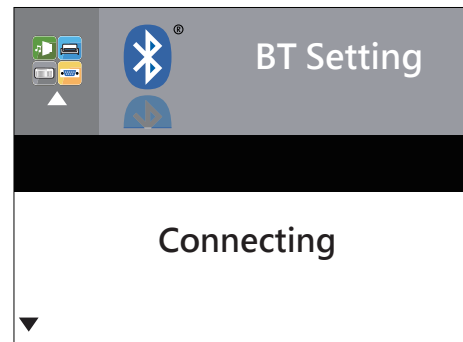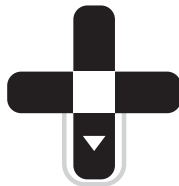
Enter Main page ▶ ▶

Ready

Press ▸ key 3 Secs to Enter Menu

▶

Printer Setting
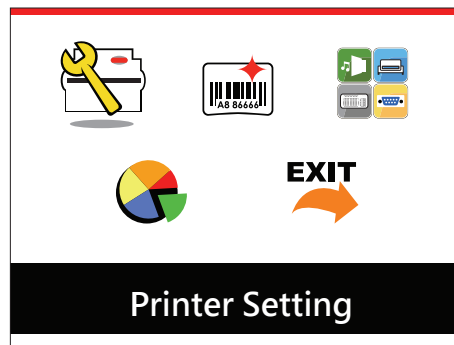
Select "Device" ▶ ▶
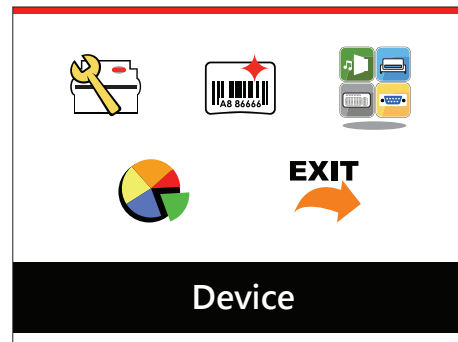
Device

Enter "BT Setting" ▶ ▶

BT Setting

Enter "Search Devices" ▶ 🔄 ▶ ✛▶ ▶

BT Setting

Search Devices

◀ ▶

▼ Setting
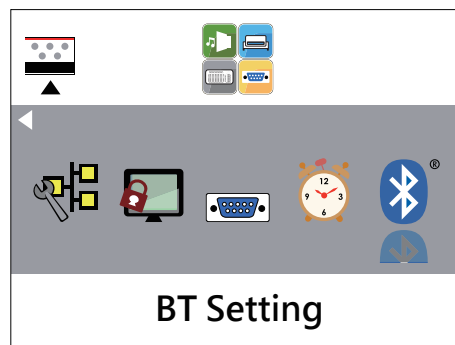
Press "▼" to scan
Bluetooth devices ▶ ✛▼ ▶

BT Setting

Connecting

▼

Availabel devices found ▶

BT Setting

001/001
001F20758521 ◀ ▶
Logitech K810
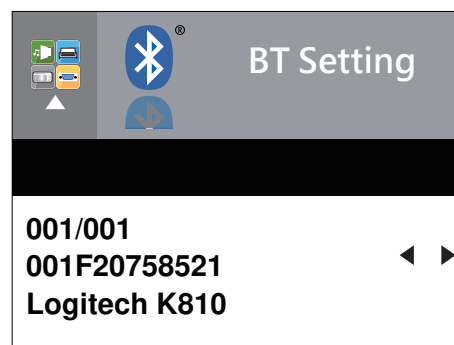
Press FEED to save the devices
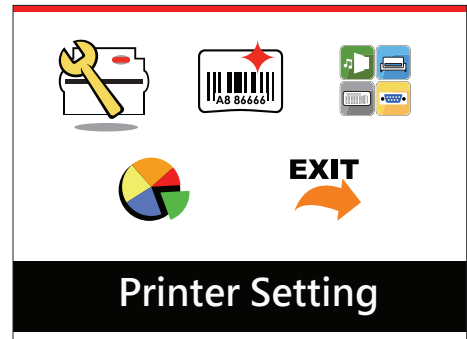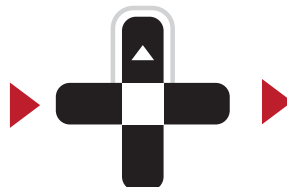and return to previous ▶ 🔄 ▶
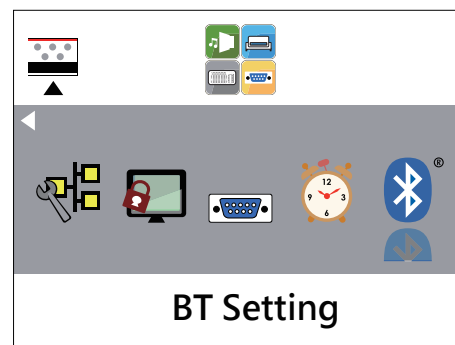
BT Setting

Printer is connecting to K810 keyboard

Wait a second, keyboard shows one of indicator
is flashing then it will connect successfully

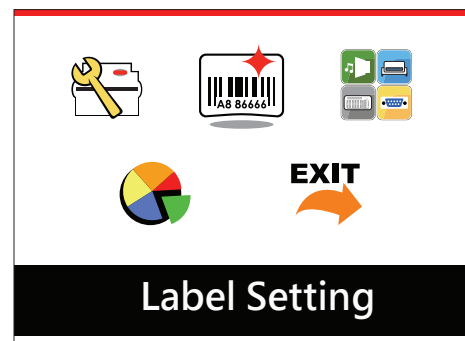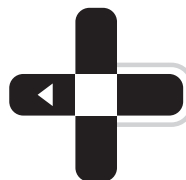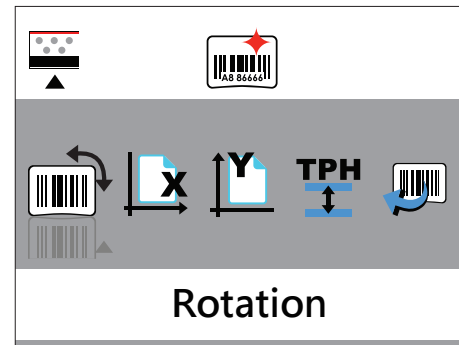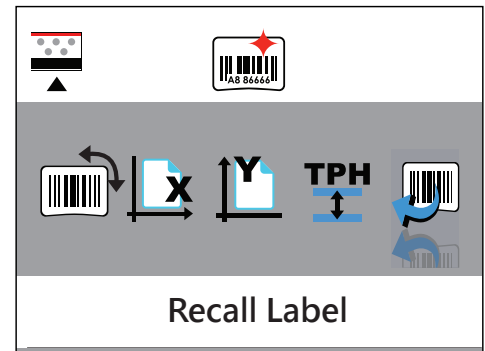Press ▲ button back to
SETTING PAGES

Printer Setting

Select ▶ or ◀

Label Setting

Notice

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* The Wireless icon on LCD display will be turning from gray to blue when devices connect successfully.

model name V1.00A

2012/01/01
11 : 00

Press ▶ Key 3 Secs to Enter Menu

Enter ▶ ▶

Rotation

Select ▶ ◀▶ or ◀▶ ▶
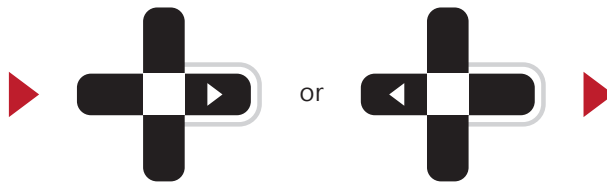
Recall Label

Enter Recall Label can use keyboard for standalone function

Enter ▶ ▶

Recall Label

001/001
FORM NAME
Label_1
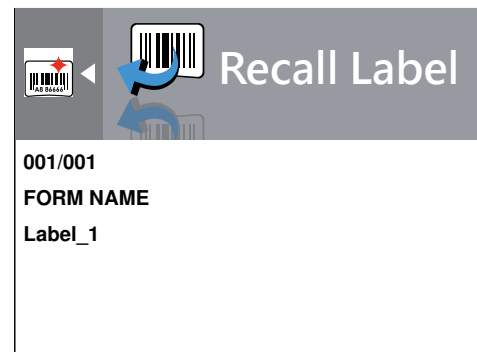
Notice

* Back to MAIN PAGE screen and press FN+F1 also can use standalone function.

Functions	Descriptions

Clear Bind

BT Setting
Clear Bind
✔ Enable
Disable ◀ ▶
▼ Setting
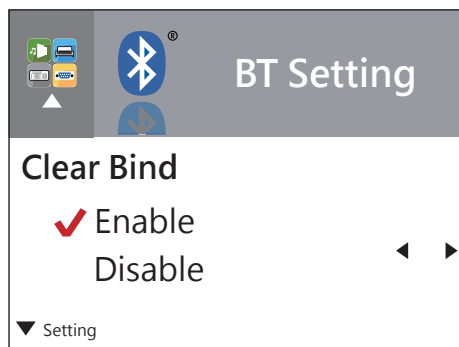
The default of Clear Bind is Disable. When enable this function, it will clear up the saved connection of wireless device then come back to Disable.

Make Device Visible

BT Setting
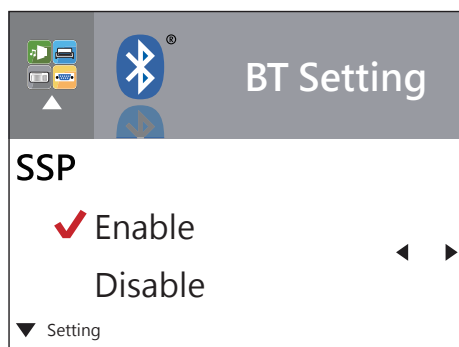Make Device Visible
✔ Enable
Disable ◀ ▶
▼ Setting
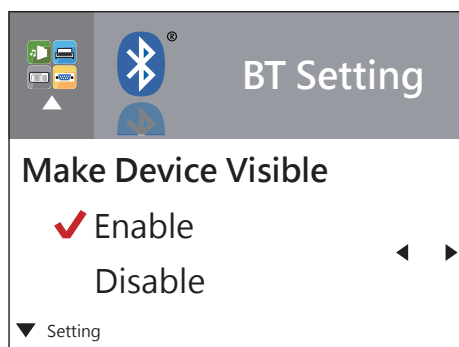
Enable: Printer can be detected by wireless device.
Disable: Printer cannot be detected by wireless device.
* The default of Make Device Visible is Disable.
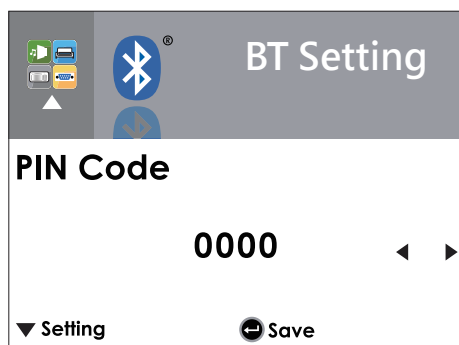Printer can be detected during 120 sec.

SSP

BT Setting
SSP
✔ Enable
Disable ◀ ▶
▼ Setting

Secure Simple Pairing. The default is Enable.
When connect successful, the setting of Make Device Visible, SSP and PIN Code cannot be changed. They only can be changed after Clear Bind.

PIN Code

BT Setting
PIN Code
0000 ◀ ▶
▼ Setting ⊖ Save

Password for connect printer and wireless device.
When connect successful, the PIN Code only can be changed after Clear Bind.
The default of PIN Code is ''0000''.

Search Devices

BT Setting
Search Devices
◀ ▶
▼ Setting
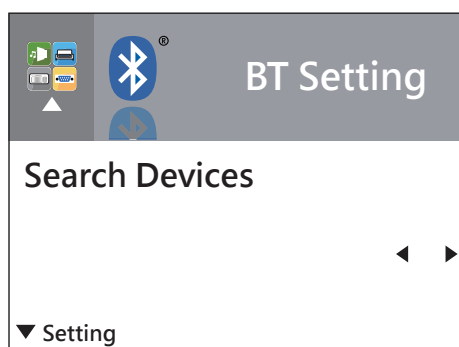
Search Device only available when BT2.4G function was enabled.
Press FEED to search wireless devices.
LCD will display all of available devices.
1. Only supports SPP & HID Profile.
2. Alphanumeric only
3. Maximum 16- device can be displayed
* When connect successful, needs to disconnect before perform this function.

APPENDIX